



MOTOR VEHICLE DIVISION, CONSUMER AFFAIRS SECTION ☐ P.O. BOX 2293 ☐ AUSTIN, TEXAS 78768
(512) 416-4800 ☐ LEMON LAW INFORMATION (800) 622-8682 ☐ FAX (512) 416-4850

February 5, 2007

Ms. Linda Mitchell
1710 Marlene Drive
Euless, Texas 76040

Chevrolet Motor Division
General Motors Corporation
P. O. Box 33170
Detroit, Michigan 48232-5170

Mr. Larry Thedford
J-Rod, Inc.
398 N. Commercial Blvd.
Red Oak, Texas 75154

**RE: MS. LINDA MITCHELL, Complainant v.
GENERAL MOTORS CORPORATION & J-ROD, INC., Respondents
DOCKET NO. 07-0002 CAF**

Dear Ladies and Gentlemen:

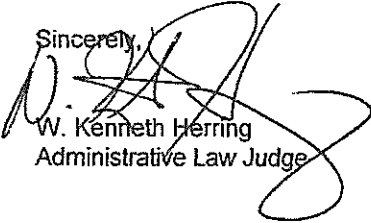
Enclosed is the Administrative Law Judge's Decision and Final Order. Please note the requirement for the reacquiring Respondent to obtain a Texas title for the vehicle before selling it.

A party who disagrees with the decision may file a **Motion for Rehearing** directed to the Director of the Motor Vehicle Division. The motion must state specific reasons for disagreement with the decision and must be received in our office **WITHIN 20 DAYS** of receipt of this Decision and Order. Paragraphs (3) through (7) of Texas Motor Vehicle Division Rule §8.207 (enclosed) detail the procedures involved in filing the motion.

A copy of the Motion for Rehearing must be sent to all opposing parties to allow them an opportunity to reply. Responses to a Motion for Rehearing must be received in our office **WITHIN 30 DAYS** of receipt of this Decision and Order.

Please review the Decision and Final Order and the enclosed rule(s) carefully. If you have any questions, please call your Case Advisor, Mr. Bob Swarts at (512) 416-4874.

Sincerely,


W. Kenneth Herring
Administrative Law Judge

WKH:bm

- Enc. 1) Final Order
2) Decision of the Administrative Law Judge
3) Rule 8.207 - Contested Cases
4) Rule 8.210 - Compliance with Order Granting Relief

CERTIFIED MAIL RETURN RECEIPT REQUESTED

Nos. 7004 1160 0007 2304 4674 / 7004 1160 0007 2304 4681 7004 1160 0007 2304 4698

Copy to Complainant by regular mail also

cc: **VIA FACSIMILE (866) 432-1685**
Stephanie Smith, GM Business Resource Center

VIA FACSIMILE (866) 215-6750
General Motors' Imaging Center

Disclosure and Decal attached to:
GMRVDC
Attention: Tanya
2717 Schust Road
Saginaw, Michigan 48603

TEXAS DEPARTMENT OF TRANSPORTATION
MOTOR VEHICLE DIVISION

MS. LINDA MITCHELL,
Complainant

v.

GENERAL MOTORS CORPORATION &
J-ROD, INC.,
Respondents

§
§
§
§
§
§
§

DOCKET NO. 07-0002 CAF

FINAL ORDER GRANTING SUBCHAPTER M RELIEF

BE IT REMEMBERED THAT on the 10th of January, 2007 there came before the undersigned Administrative Law Judge of the Motor Vehicle Division the above referenced matter. The Administrative Law Judge, having duly considered the evidence and the arguments presented and having made certain findings of fact and conclusions of law in the Decision of even date herewith; does hereby enter the Final Order in this proceeding as follows:

IT IS ORDERED

1. that the Decision filed in this proceeding, including the findings of fact and conclusions of law, be, and hereby is, incorporated herein;
2. that General Motors Corporation (Respondent I) shall accept the return of the vehicle from the Complainant, provided however, that Respondent I shall have the right to have its representatives inspect the vehicle upon the return thereof by Complainant. In the event that additional damage to the vehicle beyond ordinary wear and tear is found, and if the parties are unable to agree upon an amount as an allowance for the repair of such damage, then either party shall have the right to request the reconsideration of the amount of the refund;
3. that Respondent I shall arrange for the repurchase of the subject vehicle, in the amount of **\$47,429.67**, within twenty (20) days of receipt of this Order;
4. that the refund shall be paid to Complainant and the lien holder as their interests appear; If clear title is delivered, the full refund shall be paid to the Complainant;

5. that Respondent I, pursuant to 16 TEX. ADMIN. CODE Section 107.10(4), shall issue a disclosure statement provided by or approved by the Motor Vehicle Board;

6. that Respondent I, pursuant to 16 TEX. ADMIN. CODE Section 107.10(4), shall affix the disclosure decal provided by the Motor Vehicle Board to the inside of the left front window of the vehicle, with the front side of the decal facing out;

7. that Respondent I pursuant to 16 TEX. ADMIN. CODE Section 107.10(4) shall provide the Motor Vehicle Board, in writing, the name, address and telephone number of the transferee (wholesale purchaser or equivalent) of the vehicle within sixty (60) days of the transfer.

Signed this 5th day of January, 2007

A handwritten signature in black ink, appearing to read 'W. Kenneth Herring', is written over a horizontal line. The signature is stylized with large loops and a long horizontal stroke.

**W. Kenneth Herring, Administrative Law Judge
Motor Vehicle Division**

**TEXAS DEPARTMENT OF TRANSPORTATION
MOTOR VEHICLE DIVISION**

MS. LINDA MITCHELL,
Complainant

v.

**GENERAL MOTORS CORPORATION &
J-ROD, INC.,**
Respondents

§
§
§
§
§
§
§

DOCKET NO. 07-0002 CAF

DECISION OF THE ADMINISTRATIVE LAW JUDGE

The hearing on the complaint of Ms. Linda Mitchell (Complainant) against General Motors Corporation (Respondent I) and J-Rod, Inc. (Respondent II) was held in Dallas, Texas on January 10, 2007 pursuant to Chapter 2301, Subchapter M of the Texas Occupations Code Annotated. Complainant appeared and testified her own behalf. Respondent I and Respondent II properly appeared and presented evidence in their respective behalves. Mr. W. Kenneth Herring, Administrative Law Judge (ALJ), presided.

Complainant filed a complaint contending that the vehicle (a 2005 Chevrolet Kodiak) is defective and should be repurchased because the vehicle has fuel system related concerns.

EVIDENCE ADDUCED

Complainant's evidence tends to show the following facts:

1. She purchased a new 2005 Chevrolet Kodiak on October 14, 2005.
2. She can document that the vehicle has been taken to an authorized facility with a fuel system related complaint on the following occasions:
 - a. August 17, 2006 with 19,125 miles; at which time, a GM dealer replaced the fuel pump assembly and fuel tank sending unit;
 - b. September 9, 2006 with 27,348 miles; at which time, a GM dealer replaced the rear fuel module and a J-Rod facility stated no problem was found but made adjustments to the fuel system; and
 - c. November 28, 2006 with 27,628 miles; at which time, Mr. Dennis Williams examined the vehicle and stated no problem was found.
3. Currently, the vehicle has an ongoing fuel system concern manifested by the system not properly allowing fuel to be pumped into the vehicle.
4. She sent written notice of this concern to Respondent I in a letter dated August 28, 2006; Respondent II was sent written notice of this concern via her complaint with the Motor Vehicle Division on September 15, 2006. Both Respondents had an opportunity to cure the vehicle, during the September 9, 2006 repair visit which lasted until October 17, 2006. Respondent I had an additional opportunity to cure the vehicle on November 28, 2006.

Respondent I argued:

1. A current GM related concern has not been verified.
2. The Complainant fails to meet the lemon law presumptions as to reasonable number of repair attempts.

Respondent II argued:

1. A current J-Rod related concern has not been verified.
2. The Complainant fails to meet the lemon law presumptions as to reasonable number of repair attempts.

INSPECTION AND TEST DRIVE

The hearing was continued at the vehicle. The Complainant and the ALJ participated in the inspection of the vehicle along with both Respondents. The vehicle was driven 6 miles. The ending mileage on the vehicle was 27,982 miles.

The interior inspection of the vehicle showed normal wear and tear. The exterior inspection revealed that the front bumper was bent and a word was written into the paint on the driver's side front fender.

The parties took the vehicle to a nearby gas station to test for a fuel system concern manifested by the system not properly allowing fuel to be pumped into the vehicle. The concern manifested, as described by the Complainant, during the inspection. All parties including the ALJ attempted to add fuel to the front tank, but the system would not allow it. Fuel could be added to the rear tank.

DISCUSSION

As mentioned above, the Complainant contends that the lemon law requirements are satisfied and the vehicle should be repurchased because the vehicle has a fuel system related concern.

The Respondents argued that an ongoing concern had not been verified and that Complainant failed to meet the lemon law presumptions as to a reasonable number of repair attempts.

As stated above, the concern, as described by the Complainant, manifested during the inspection. All parties including the ALJ attempted to add fuel to the front tank, but the system would not allow it. The ALJ holds that this is a defective condition that substantially impairs the use and value of the vehicle.

As to the issue of opportunity to cure, the ALJ finds that both Respondents were given written notice of the concern and both had a chance to inspect and repair the vehicle after that notice.

As to the issue of reasonable number of repair attempts, the ALJ notes that Complainant does not meet lemon law presumptions. However, the ALJ finds that the three documented visits to a GM authorized repair center stating the instant concern constitute a reasonable number of repair attempts for that issue for that respondent in this case.

Because there are two Respondents, the ALJ must determine how responsibility should be apportioned. It is the understanding of the ALJ that all of the components of the fuel system were provided by GM. Given that fact, the ALJ holds that Respondent I should bear full responsibility in this case. The ALJ does not preclude the Respondents debating this matter further in another forum, but as to this forum Respondent I must bear the cost of the instant judgment. And that judgment is the vehicle should be repurchased.

In addition to the repurchase of the instant vehicle, the Complainant has requested reimbursement of expenses. In fact, the Complainant calculated almost \$101,000.00 for reimbursement of incidental expenses. After reviewing the submissions of the Complainant, the ALJ finds that almost none of the requested expenses are reimbursable. The expenses of setting up and running her trucking business are not reimbursable in this forum. Lost wages or lost opportunities are not reimbursable in this forum. The expenses related to a vehicle break down in Wyoming are not reimbursable because the costs for that matter were previously addressed and because the ALJ finds that the concern at that time is not the same as the concern which is the basis for repurchase. The only requested costs which are reimbursable are postage expenses of \$66.00 and copy expenses of \$26.11.

The Complainant also contended that the useful life of her vehicle should be raised to from 120,000 miles to 250,000 miles for the purpose of calculating the repurchase price. Given the fact the vehicle has a diesel engine, the ALJ agrees.

Lastly, the vehicle has some damage beyond normal wear and tear. Based on the Complainant's submission of repair estimates, the ALJ will deduct \$1,473.90 from the amount of the repurchase price.

FINDINGS OF FACT

1. Complainant purchased a 2005 Chevrolet Kodiak on October 14, 2005. The Complainant purchased the vehicle for a total purchase price of \$53,849.88. Complainant still owns the vehicle.
2. Respondent I issued its warranty covering defects in factory supplied fuel system materials for 2 years with unlimited miles during those two years.
3. The Complainant can document that the vehicle has been taken to an authorized facility with a fuel system related complaint on the following occasions:
 - a. August 17, 2006 with 19,125 miles; at which time, a GM dealer replaced the fuel pump assembly and fuel tank sending unit;
 - b. September 9, 2006 with 27,348 miles; at which time, a GM dealer replaced the rear fuel module and a J-Rod facility stated no problem was found but made adjustments to the fuel system; and
 - c. November 28, 2006 with 27,628 miles; at which time, Mr. Dennis Williams examined the vehicle and stated no problem was found.

4. The above listed visits constitute a reasonable number of repair attempts for Respondent I.
5. The vehicle has on-going fuel system related concerns.
6. All of the fuel system components were provided by GM. Given that fact, Respondent I should bear full responsibility for the currently ongoing concern.
7. The problems mentioned in the preceding Findings of Facts constitute defects covered by Respondent I's warranty.
8. Respondent I received written notice on the Complainant's concerns in a letter dated August 28, 2006. Respondent I had an opportunity to cure the vehicle, during the September 9, 2006 repair visit which lasted until October 17, 2006. Respondent I had an additional opportunity to cure the vehicle on November 28, 2006
9. The above noted concern constitutes a defective condition that substantially impairs the use and the value of the vehicle.
10. Complainant timely filed her complaint with the Motor Vehicle Division on or about September 1, 2006 and paid the \$35.00 filing fee.
11. The Respondent should repurchase the vehicle.
12. The ALJ makes the following Findings of Fact and calculations of the repurchase price:

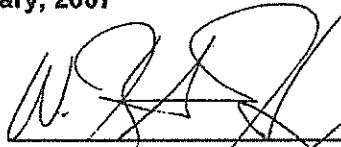
| | | | | | |
|--|--------------------|---|------------------|---|-----------------|
| Purchase price, including tax, title, license and registration | \$53,849.88 | | | | |
| Mileage at date of hearing | 27,982 | | | | |
| Mileage at first report of current defect | 19,125 | | | | |
| Miles driven after first report of defective condition | 8,857 | | | | |
| Calculations for allowance for use: | | | | | |
| Unimpaired miles: | | | | | |
| | <u>19,125</u> | | | | |
| | 250,000 | X | \$53,849.88 | = | \$4119.52 |
| Impaired miles: | | | | | |
| | <u>8,857</u> | | | | |
| | 250,000 | X | \$53,849.88 X .5 | = | <u>\$953.90</u> |
| Total allowance for use deduction: | \$5,073.42 | | | | |
| Purchase Price | \$53,849.88 | | | | |
| Less allowance for use | -\$5,073.42 | | | | |
| Refund filing fee | \$35.00 | | | | |
| Refund postage and copies | \$92.11 | | | | |
| Deduct damage allowance | <u>-\$1,473.90</u> | | | | |
| TOTAL REPURCHASE PRICE: | \$47,429.67 | | | | |

CONCLUSIONS OF LAW

1. Complainant timely filed this action with the Texas Department of Transportation, Motor Vehicle Division which has jurisdiction over this proceeding pursuant to Chapter 2301, Subchapter M of the Texas Occupations Code Annotated.
2. Complainant proved by a preponderance of the evidence that the vehicle is defective because of fuel system related concerns, which are defective conditions covered by the warranty; that Respondent I or its authorized dealerships have had a reasonable number of attempts to repair the problems; that Respondent I was provided an opportunity to cure the concerns; and that the condition substantially impairs the use and value of the vehicle.
3. Under Chapter 2301, Subchapter M of the Texas Occupations Code Annotated, Complainant is entitled to relief.

In accordance with the above Findings of Fact and Conclusions of Law, a Final Order shall be issued requiring the Respondent I to repurchase the vehicle.

Signed and dated this 5th day of January, 2007



W. Kenneth Herring, Administrative Law Judge
Motor Vehicle Division

§8.207. Contested Cases: Decisions and Final Orders.

To expedite the resolution of cases filed under Occupations Code, Chapter 2301, Subchapter M, or §2301.204, the director may conduct hearings and issue final orders for the enforcement of these sections, including the delegation of this duty to hearing officers. Review of the hearings officers' decisions and final orders shall be according to the procedures as follows:

(1) A hearing officer will prepare a written decision and final order as soon as possible but not later than 60 days after the hearing is closed, or as otherwise provided by law. The decision and order will include the hearing officer's findings of fact and conclusions of law.

(2) The decision and final order shall be sent to all parties of record by certified mail.

(3) The decision and order is final and binding on the parties, in the absence of a timely motion for rehearing, on the expiration of the period for filing a motion for rehearing.

(4) A party who disagrees with the decision and final order may file a motion for rehearing within 20 days from the date of the notification of the final order. A motion for rehearing must include all the specific reasons, exceptions, or grounds that are asserted by a party as the basis of the request for a rehearing. It shall recite, if applicable, the specific findings of fact, conclusions of law, or any other portions of the decision to which the party objects. Replies to a motion for rehearing must be filed with the director within 30 days after the date of the notification of the final order. A party or attorney of record notified by mail is presumed to have been notified on the third day after the date on which the order was mailed.

(5) The director must act on the motion within 45 days after the date of notification of the final order, or as otherwise provided by law, or it is overruled by operation of law. The director may, by written order, extend the period for filing, replying to, and taking action on a motion for rehearing, not to exceed 90 days after the date of notification of the final order. In the event of an extension of time, the motion for rehearing is overruled by operation of law on the date fixed by the written order of extension, or in the absence of a fixed date, 90 days after the date of notification of the final order.

(6) If the director grants a motion for rehearing, the parties will be notified by first class mail. A rehearing will be scheduled as promptly as possible. After rehearing, the director shall issue a final order and any additional findings of fact or conclusions of law necessary to support the decision or order. The director may also issue an order granting the relief requested in a motion for rehearing or replies thereto without the need for a rehearing. If a motion for rehearing and the relief requested is denied, an order so stating will be issued.

(7) A party who has exhausted all administrative remedies, and who is aggrieved by a final decision in a contested case from which appeal may be taken is entitled to judicial review pursuant to Occupations Code, §§2301.751-2301.756, under the substantial evidence rule. The petition shall be filed in a district court of Travis County or in the Court of Appeals for the Third Court of Appeals District within 30 days after the decision or order is final and appealable. A copy of the petition must be served on the director and any other parties of record. After service of the petition on the director and within the time permitted for filing an answer, the director shall transmit to the reviewing court the original or a certified copy of the entire record of the proceeding. If the court orders new evidence to be presented to the director, the director or the director's designee may modify the findings and decision or order by reason of the new evidence, and shall transmit the additional record to the court.

Source: 16 TAC §107.7 repealed effective 2/16/06, 31 TexReg 843, reenacted at 43 TAC §8.201 effective 2/16/06, 31 TexReg 862.

§8.210. Compliance with Order Granting Relief.

Compliance with the director's order will be monitored by the director.

(1) A complainant is not bound by the director's decision and order and may either accept or reject the decision.

(2) If a complainant does not accept the director's final decision, the proceeding before the director will be deemed concluded and the complaint file closed.

(3) If the complainant accepts the director's decision, then the manufacturer, converter, or distributor and the dealer to the extent of the dealer's responsibility, if any, shall immediately take such action as is necessary to implement the director's decision and order.

(4) If a manufacturer, converter, or distributor replaces or repurchases a vehicle pursuant to a director order, reacquires a vehicle to settle a complaint filed under Occupations Code, Chapter 2301, Subchapter M or §2301.204, or brings a vehicle into the state of Texas which has been reacquired to resolve a warranty claim in another jurisdiction, the manufacturer, converter, or distributor shall, prior to resale of such vehicle, re-title the vehicle in Texas and issue a disclosure statement on a form provided by or approved by the director. In addition, the manufacturer, converter, or distributor reacquiring the vehicle shall affix a disclosure label provided by or approved by the director on an approved location in or on the vehicle. Both the disclosure statement and the disclosure label shall accompany the vehicle through the first retail purchase. Neither the manufacturer, converter, or distributor nor any person holding a license or general distinguishing number issued by the division under the Code or, Transportation Code, Chapter 503, shall remove or cause the removal of the disclosure label until delivery of the vehicle to the first retail purchaser. A manufacturer, converter, or distributor shall provide the director, in writing, the name, address, and telephone number of any transferee, regardless of residence, to whom the manufacturer, distributor, or converter, as the case may be, transfers the vehicle within 60 days of each transfer. The selling dealer shall return the completed disclosure statement to the director within 60 days of the retail sale of a reacquired vehicle. Any manufacturer, converter, or distributor or holder of a general distinguishing number who violates this section is liable for a civil penalty or other sanctions prescribed by the Code. In addition, the manufacturer, converter, or distributor must repair the defect or condition in the vehicle that resulted in the vehicle being reacquired and issue, at a minimum, a basic warranty (12 months/12,000 mile, whichever comes first), except for non-original equipment manufacturer items or accessories, on a form provided by or approved by the director, which warranty shall be provided to the first retail purchaser of the vehicle.

(5) In the event of any conflict between this rule and the terms contained in a cease and desist order, the terms of the cease and desist order shall prevail.

(6) The failure of any manufacturer, converter, distributor or dealer to comply with a decision and order of the director within the time period prescribed in the order may subject the manufacturer, converter, or distributor, or dealer to formal action by the division and the assessment of civil penalties or other sanctions prescribed by Occupations Code, Chapter 2301, for the failure to comply with an order of the director.

Source: 16 TAC §107.10 repealed effective 2/16/06, 31 TexReg 843, reenacted at 43 TAC §8.201 effective 2/16/06, 31 TexReg 862.

RO No: 31759 Opened: 28OCT04 Closed: 29OCT04 Mileage: 136
Line Code: B Booker: 2642 Comeback: N
Cause:
SA... TECH. TYPE. OPCODE..... CB-RO.. DESCRIPTION.....
2642 1454 INVW UNINV UNISEAL NEW VEHICLE
PTSS 0.00 LBR\$ 48.00 MSC\$ 0.00
2642 INVW 9999 SUBLET REPAIRS
PTSS 0.00 LBR\$ 0.00 MSC\$ 15.00
Line Code: C Booker: 2642 Comeback: N
Complaint: S100 INSTALL MUD FLAPS
Cause:
SA... TECH. TYPE. OPCODE..... CB-RO.. DESCRIPTION.....
2642 1454 INT S100 MISC REPAIR
PTSS 0.00 LBR\$ 0.00 MSC\$ 0.00

Press B, S#, EST#, ?, or E to Exit:

would order before I purchased
I was not told about

RO No: 32969 Opened: 21DEC04 Closed: 07JAN05 Mileage: 138
ACTION CONTROL REPAIR OR REPLACE
PTSS 0.00 LBR\$ 36.69 MSC\$ 0.00

Line Code: B Booker: 1474 Comeback: N
Complaint: 100 EXHAUST BRAKE WARNING LIGHT AND AUDIBLE ALARM COMES ON DRIVING
Cause: .

SA... TECH. TYPE. OPCODE..... CB-RO.. DESCRIPTION.....
1474 1434 WW 100 MISC REPAIRS PERFORMED
PTSS 0.00 LBR\$ 0.00 MSC\$ 0.00

--- 7 of 7 - Dealer: AN494-TS -----

RO No: 31759 Opened: 28OCT04 Closed: 29OCT04 Mileage: 136

Line Code: A Booker: 1439 Comeback: N

Complaint: NVSI NEW VEHICLE STATE INSP.

Cause:

SA... TECH. TYPE. OPCODE..... CB-RO.. DESCRIPTION.....
2642 1454 IINSP NVSI NEW VEHICLE STATE INSP.

PTSS 0.00 LBR\$ 7.00 MSC\$ 0.00

2642 IINSP 9997 MISC. SHOP CHARGES

PTSS 0.00 LBR\$ 0.00 MSC\$ 5.50

Line Code: B Booker: 2642 Comeback: N

Complaint: UNINV UNISEAL NEW VEHICLE

Press B, S#, Return for next page, EST#, ?, or E to Exit:

RO No: 39361 Opened: 13OCT05 Closed: 13OCT05 Mileage: 229

Line Code: A Booker: 2422 Comeback: N

| SA... | TECH. | TYPE. | OPCODE..... | CB-RO.. | DESCRIPTION..... |
|-------|-------|-------|-------------|---------|-----------------------------|
| 2119 | | IINSP | 9997 | | MISC. SHOP CHARGES |
| | | | | PT\$\$ | 0.00 LBR\$ 0.00 MSC\$ 20.00 |

--- 5 of 7 - Dealer: AN494-TS -----

RO No: 37915 Opened: 03AUG05 Closed: 05AUG05 Mileage: 165

Line Code: A Booker: 1439 Comeback: N

Complaint: 100 C/S CHK ENGINE LIGHT ON

Cause: .

| SA... | TECH. | TYPE. | OPCODE..... | CB-RO.. | DESCRIPTION..... |
|-------|-------|-------|-------------|---------|---|
| 2119 | 3092 | WW | N6608 | | WIRING AND/OR CONNECTOR EMISSIONS SYSTEM M REPAIR OR REPLACE |
| | | | | PT\$\$ | 0.00 LBR\$ 36.69 MSC\$ 0.00 |

--- 6 of 7 - Dealer: AN494-TS -----

RO No: 32969 Opened: 21DEC04 Closed: 07JAN05 Mileage: 138

Line Code: A Booker: 1474 Comeback: N

Complaint: 100 SERVICE BRAKE LIGHT COMES ON

Cause: .

| SA... | TECH. | TYPE. | OPCODE..... | CB-RO.. | DESCRIPTION..... |
|-------|-------|-------|-------------|---------|--|
| 1474 | 1434 | WW | N6600 | | WIRING AND/OR CONNECTOR BRAKE SYSTEM/TRA |

Press B, S#, Return for next page, EST#, ?, or E to Exit:

CUSTOMER SIGNATURE:

1st work order Alaska purchase

1689281

4 2 8 3 8

Bankston Chevrolet Fort Worth

7769 GRAPEVINE HWY. METRO: (817) 498-2400
FORT WORTH, TX 76180 LOCAL: (817) 485-0400
SERVICE PHONE: (817) 485-0466

DA N MITCHELL
110 MARLENE DR
EULESS, TX 76040
HOME: 817-399-9069 BUS: 817-946-6906

INVOICE

PAGE 1

SERVICE ADVISOR: 2129 STEVEN BUCHHOLZ

SERVICE ADVISOR: 2129 STEVEN BUCHHOLZ

| COLOR | YEAR | MAKE/MODEL | VIN | LICENSE | MILEAGE IN/ OUT | TAG | |
|---------------|------------|------------------|-------------------|---------------------------------|-----------------|---------|-----------|
| BLUE | 05 | CHEVROLET KODIAK | 1GBE4E12X5F504670 | | 10030/10030 | T405 | |
| DEL DATE | PROD. DATE | WARR. EXP. | PROMISED | PO NO. | RATE | PAYMENT | INV. DATE |
| 21DEC04 IS | | | 17:00 06APR06 | | 0.00 | CASH | 14APR06 |
| R.O. OPENED | | READY | | OPTIONS: STK:5F504670 DLR:07340 | | | |
| 11:44 06APR06 | | 12:18 14APR06 | | ENG:6.6_Liter_Turbo_Diesel | | | |

| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|------|--------|------|------|-------|------|-----|-------|
|------|--------|------|------|-------|------|-----|-------|

A C/S PAINT PEELING OFF BED

100 MISC REPAIRS PERFORMED

2318 CCF

1 15178969 F-SHROUD

73.82 62.75 62.75

B C/S TIRES HAVE FLAT SPOTS

100 MISC REPAIRS PERFORMED

2318 CCF

0.00 0.00

C C/S CHECK HEATER HOSES

CAUSE:

J3480 PUMP AND/OR GASKET, COOLANT REPLACE

2575 WW

1 97216136 W-PUMP, WAT

2 12346290 COOLANT

1 97188663 GASKET

1 94013304 GASKET

1 94011603 SEAL

1 94011602 SEAL

FC: 6C

PART#: 97216136

COUNT: 7

CLAIM TYPE:

AUTH CODE:

OJ

(N/C)
(N/C)
(N/C)
(N/C)
(N/C)
(N/C)
(N/C)

10030 CHECKED FOR COOLANT LEAKS. PRESSURE TESTED SYSTEM AND FOUND WATER
PUMP LEAKING. REPLACED WATER PUMP AND FILLED WITH COOLANT. LABOR
OP--J3480 4.4 HOUR LABOR--2575

D C/S BRAKE CONTROLER INOP

100 MISC REPAIRS PERFORMED

2575 CCC

83.70 83.70

YOUR FINANCE CHARGE is computed by a single periodic rate of 15% minimum .50% per month on balances up to \$500 which is an ANNUAL PERCENTAGE RATE of 18% and a single periodic rate of 1% per month on balances over \$500 which is an ANNUAL PERCENTAGE RATE of 12%. The guarantee our workmanship for 12 months or 12,000 miles, whichever occurs first. If our repair or replacement parts fail in normal use within that period because of our workmanship, we will fix it free of charge, parts and labor.

DISCLAIMER OF WARRANTIES: Any warranties on the products sold hereby are those made by the manufacturer. The seller, BANKSTON CHEVROLET FORT WORTH, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for particular purpose, and BANKSTON CHEVROLET FORT WORTH, neither assumes nor any other person to assume for any liability in connection with the sale of said merchandise except of the parts and labor listed above.

TERMS: Payment terms will be strictly cash unless arrangements made. It is understood that this company assumes no responsibility for loss or damage by theft or fire to vehicles and/or personal items left in said vehicles, placed with this company for storage, sale or repair, or damage to vehicle while road testing. The below bill for labor and materials is approved, and an express mechanic's lien is granted on said vehicle to secure the payment thereof, said obligation being payable in Fort Worth, Tarrant County, Texas, and in the event of default, I agree to pay in addition thereto, reasonable attorney's fee. Permission is granted to you to drive said vehicle on any street or road for the purpose of seating and inspecting same. I AUTHORIZE AND UNDERSTAND THE TERMS AND CONDITIONS ABOVE:

| DESCRIPTION | TOTALS |
|------------------------|--------|
| LABOR AMOUNT | |
| PARTS AMOUNT | |
| GAS, OIL, LUBE | |
| SUBLET AMOUNT | |
| MISC. CHARGES | |
| TOTAL CHARGES | |
| LESS INS. DISCOUNT | |
| SALES TAX | |
| PLEASE PAY THIS AMOUNT | |

WE GUARANTEE OUR WORKMANSHIP FOR
12 MONTHS OR 12,000 MILES WHICHEVER OCCURS FIRST

CUSTOMER SIGNATURE:

1689281

4 2 8 3 8

Bankston Chevrolet Fort Worth

7769 GRAPEVINE HWY. METRO: (817) 498-2400
FORT WORTH, TX 76180 LOCAL: (817) 485-0400
SERVICE PHONE: (817) 485-0466

VDA N MITCHELL
10 MARLENE DR
EULESS, TX 76040
HOME: 817-399-9069 BUS: 817-946-6906

INVOICE

PAGE 2

SERVICE ADVISOR: 2129 STEVEN BUCHHOLZ

SERVICE ADVISOR: 2129 STEVEN BUCHHOLZ

| COLOR | YEAR | MAKE/MODEL | VIN | LICENSE | MILEAGE IN/ OUT | TAG | |
|---------------|------------|------------------|-------------------|---------------------------------|-----------------|---------|-----------|
| BLUE | 05 | CHEVROLET KODIAK | 1GBE4E12X5F504670 | | 10030/10030 | T405 | |
| DEL DATE | PROD. DATE | WARR. EXP. | PROMISED | PO NO. | RATE | PAYMENT | INV. DATE |
| 21DEC04 IS | | | 17:00 06APR06 | | 0.00 | CASH | 14APR06 |
| R.O. OPENED | | READY | | OPTIONS: STK:5F504670 DLR:07340 | | | |
| 11:44 06APR06 | | 12:18 14APR06 | | ENG:6.6_Liter_Turbo_Diesel | | | |

| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|-------|--------|------|---|-------|------|-----|-------|
| 10030 | | | LEVER ON BRAKE CONTROLLER NOT WORKING PROPERLY. CHECKED WIRES AT BACK OF CONTROLLER. POWER, GROUND, SIGNAL TO CONTROLLER AND SIGNAL OUT OF CONTROLLER WORKING. WIRING IS O.K., CONTROLLER INOP. .9 HOUR LABOR--2575 | | | | |

E C/S RIGHT REAR WINDOW TRIM LOOSE
CAUSE:

C3410 MOLDING, REAR DOOR UPPER REVEAL RIGHT R&R
OR REPLACE

2575 WW
1 15753833 F-SEALING S
1 10382474 F-MOLDING
FC: 6C
PART#: 15753833
COUNT: 2
CLAIM TYPE:
AUTH CODE:
OJ

(N/C)
(N/C)
(N/C)

10030 RIGHT REAR INSIDE AND OUTSIDE WINDOW TRIM LOOSE REPLACED BOTH
PIECES OF TRIM. LABOR OP--C3410=.5 LABOR + .2 LABOR (C3210) TOTAL
LABOR---.7 HOUR--2575

F RECALL 05035 BODY WIRING HARNESS CHAFING
CAUSE:

V1336 INSTALLED WIRING

2575 WW
2 737302 TUBING
FC: 96
PART#: 737302
COUNT: 2
CLAIM TYPE:
AUTH CODE:

(N/C)
(N/C)

YOUR FINANCE CHARGE is computed by a single period rate of 1.5% (maximum 50% per month) on balances up to \$500 which is an ANNUAL PERCENTAGE RATE of 18% and a single period rate of 1% per month or balance over \$500 which is an ANNUAL PERCENTAGE RATE of 12%. We guarantee our workmanship for 12 months or 12,000 miles, whichever occurs first. If our repair or replacement parts fail a normal use within that period because of our workmanship, we will fix it free of charge, parts and labor.

48 hours after work is completed and the customer is notified, storage charges will accrue at \$10.00 per day. Vehicle will be held for charges after 30 days.

DISCLAIMER OF WARRANTIES: Any warranties on the products sold hereby are those made by the manufacturer. The dealer, BANKSTON CHEVROLET FORT WORTH, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and BANKSTON CHEVROLET FORT WORTH, neither assumes nor is it authorized to assume for any liability in connection with the sale of said products except the extent of the warranties and labor listed above.

TEH... Payment terms will be strictly cash unless arrangements made. It is understood that this company assumes no responsibility for loss or damage by theft or fire to vehicles and/or personal items left in said vehicles, placed with this company for storage, sale or repair, or an express mechanic's lien is granted on said vehicle to secure the payment thereof, said obligation being payable in Fort Worth, Tarrant County, Texas, and in the event of default, I agree to pay in addition thereto, reasonable attorney's fee. Permission is granted to you to drive said vehicle on any street or road for the purpose of testing and inspecting same. I AUTHORIZE AND UNDERSTAND THE TERMS AND CONDITIONS ABOVE.

CUSTOMER SIGNATURE: _____

| NOTICE PURSUANT TO 170.001, TEXAS PROPERTY CODE | | DESCRIPTION | TOTALS |
|--|--|------------------------|--------|
| AM THE PERSON OR AGENT ACTING ON BEHALF OF THE PERSON WHO IS OBLIGATED TO PAY FOR THE REPAIR OF THE MOTOR VEHICLE SUBJECT TO THE REPAIR AGREEMENT, I UNDERSTAND THAT THIS VEHICLE IS SUBJECT TO REPOSSESSION IN ACCORDANCE WITH BUSINESS AND COMMERCE CODE 19.009, IF PAYMENT FOR THE REPAIR OF THE MOTOR VEHICLE BY A CHECK, MONEY ORDER, OR A CREDIT CARD TRANSACTION IS STOPPED, BOUNCED, BECAUSE OF INSUFFICIENT FUNDS, NO FUNDS, OR BECAUSE THE MAKER OR DRAWER OF THE ORDER OR THE CREDIT CARD HOLDER HAS NO ACCOUNT OR THE ACCOUNT UPON WHICH IT IS DRAWN OR THE CREDIT CARD ACCOUNT HAS BEEN CLOSED. | | LABOR AMOUNT | |
| | | PARTS AMOUNT | |
| | | GAS, OIL, LUBE | |
| | | SUBLET AMOUNT | |
| | | MISC. CHARGES | |
| | | TOTAL CHARGES | |
| | | LESS INS. DISCOUNT | |
| | | SALES TAX | |
| Signature of the Person responsible for Agent for Payment/Receipt for Payment | | PLEASE PAY THIS AMOUNT | |

WE GUARANTEE OUR WORKMANSHIP FOR
12 MONTHS OR 12,000 MILES WHICHEVER OCCURS FIRST.

1689281

4 2 8 3 8

Bankston Chevrolet Fort Worth

7769 GRAPEVINE HWY. METRO: (817) 498-2400
FORT WORTH, TX 76180 LOCAL: (817) 485-0400
SERVICE PHONE: (817) 485-0466

INVOICE

PAGE 3

IDA N MITCHELL
10 MARLENE DR
EULESS, TX 76040
HOME: 817-399-9069 BUS: 817-946-6906

SERVICE ADVISOR: 2129 STEVEN BUCHHOLZ

SERVICE ADVISOR: 2129 STEVEN BUCHHOLZ

| COLOR | YEAR | MAKE/MODEL | VIN | LICENSE | MILEAGE IN/ OUT | TAG | |
|---------------|------------|------------------|---------------------------------|---------|-----------------|---------|-----------|
| BLUE | 05 | CHEVROLET KODIAK | 1GBE4E12X5F504670 | | 10030/10030 | T405 | |
| DEL DATE | PROD. DATE | WARR. EXP. | PROMISED | PO NO. | RATE | PAYMENT | INV. DATE |
| 21DEC04 IS | | | 17:00 06APR06 | | 0.00 | CASH | 14APR06 |
| R.O. OPENED | | READY | OPTIONS: STK:5F504670 DLR:07340 | | | | |
| 11:44 06APR06 | | 12:18 14APR06 | ENG:6.6_Liter_Turbo_Diesel | | | | |
| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
| MA | | | | | | | |

10030 RECALL 05035 COMPLETED LABOR OP--V1336 .3 HOUR LABOR--2575

G** ALLISON RECALL LETTER REPROGRAM TCM

CAUSE:

100 MISC REPAIRS PERFORMED
1413 WALL

(N/C)

10030 S/N 6310426791 00096501=1.0 + 00096400=.5 1.5 PREFORMED ECU
PROGRAM AS PER ALLISON FIELD LETTER 12-05. TEST DROVE--OK.

CUSTOMER PAY ENVIRO AND SHOP FOR REPAIR ORDER

8.37

YOUR FINANCE CHARGE is calculated on a 360 day year at 5.99% per month (6.58% APR) on the unpaid balance of the loan. The finance charge is calculated on the unpaid balance of the loan. The finance charge is calculated on the unpaid balance of the loan. The finance charge is calculated on the unpaid balance of the loan.

DISCLAIMER OF WARRANTIES: Any warranties on the products sold hereby are those made by the manufacturer. The seller, BANKSTON CHEVROLET FORT WORTH, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and BANKSTON CHEVROLET FORT WORTH, neither assumes nor is it authorized to assume for it any liability in connection with the sale of said vehicle.

TERMS: Payment terms will be strictly cash unless arrangements made. It is understood that this company assumes no responsibility for loss or damage by theft or fire to vehicles and/or personal items left in said vehicles, placed with this company for storage, sale or repair, or damage to vehicle while road testing. The below bill for labor and materials is approved, and an express mechanic's lien is granted on said vehicle to secure the payment thereof, said obligation being payable in Fort Worth, Tarrant County, Texas, and in the event of default, I agree to pay in addition thereto, reasonable attorney's fees. Permission is granted to you to drive said vehicle on any street or road for the purpose of testing and inspecting same. I AUTHORIZE AND UNDERSTAND THE TERMS AND CONDITIONS ABOVE:

| DESCRIPTION | TOTALS |
|------------------------|--------|
| LABOR AMOUNT | 83.70 |
| PARTS AMOUNT | 62.75 |
| GAS, OIL, LUBE | 0.00 |
| SUBLET AMOUNT | 0.00 |
| MISC. CHARGES | 8.37 |
| TOTAL CHARGES | 154.82 |
| LESS: NS. DISCOUNT | 0.00 |
| SALES TAX | 5.18 |
| PLEASE PAY THIS AMOUNT | 160.00 |

WE GUARANTEE OUR WORKMANSHIP FOR
12 MONTHS OR 12,000 MILES WHICHEVER OCCURS FIRST.

CUSTOMER SIGNATURE: _____

4 3 3 8 2

7769 GRAPEVINE HWY, METRO: (817) 498-2400
FORT WORTH, TX 76180 LOCAL: (817) 485-0400
SERVICE PHONE: (817) 485-0466

PAGE 1

**WE GUARANTEE OUR WORKMANSHIP FOR
12 MONTHS OR 12,000 MILES WHICHEVER OCCURS FIRST**

61218

GREAT WESTERN
GREAT WESTERN AUTOPLEX
PONTIAC • BUICK • GMC • JEEP

PAGE 1

CUSTOMER COPY

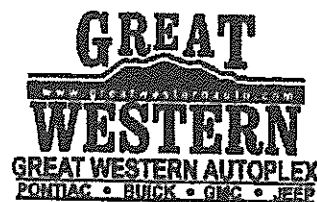
100679

61218

INVOICE

LINDA MITCHELL
181 KEY RD
SHERMAN, TX 75090
HOME: 817-946-6906 BUS:

PAGE 2



2100 ELK STREET • ROCK SPRINGS, WY 82901
(807) 362-5671 • 888-GW-DEALS

SERVICE ADVISOR: 998 MARCI J KELLY

| | | | | | | |
|---------------|---------------|------------|-----------------------------|---------|-----------------|---------|
| COLOR | YEAR | MAKE/MODEL | VIN | LICENSE | MILEAGE IN/ OUT | TAG |
| | 05 | GMC C4500 | 1GBE4E12X5F504670 | | 16732/16732 | T1531 |
| DEL DATE | PROD. DATE | WARR. EXP. | PROMISED | PG. NO. | RATE | PAYMENT |
| 14OCT05 IS | | | 17:00 13JUN06 | | | CASH |
| R.O. OPENED | READY | OPTIONS | ENG: 6.6 Liter Turbo Diesel | | | |
| 13:10 13JUN06 | 16:03 27JUN06 | | | | | |

| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|---|--------|------|------|-------|------|-----|-------|
| TO DO THAT HAD TO REMOVE TRANS AND UPPER OIL PAN WHEN DISSASSEMBLING | | | | | | | |
| FOUND THAT WATER PUMP WAS LEAKIN G REPLACED WITH NEW REPLACED NEW FRONT | | | | | | | |
| CRANK SE AL | | | | | | | |

| | | | | |
|---|---|--|------------------------|--------|
| <p>ON BEHALF OF SERVING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.</p> | STATEMENT OF DISCLAIMER | | DESCRIPTION | TOTALS |
| | <p>The factory warranty constitutes all of the warranties with respect to the sale of this merchandise. The Seller hereby expressly disclaims all warranties, whether express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this merchandise.</p> | | LABOR AMOUNT | 0.00 |
| | | | PARTS AMOUNT | 0.00 |
| | | | GAS, OIL, LUBE | 0.00 |
| | | | SUBLET AMOUNT | 0.00 |
| | | | MISC. CHARGES | 0.00 |
| | | | TOTAL CHARGES | 0.00 |
| | | | LESS INSURANCE | 0.00 |
| | | | SALES TAX | 0.00 |
| | | | PLEASE PAY THIS AMOUNT | 0.00 |

SIGNED: DEALER, GENERAL MANAGER OR AUTHORIZED PERSON

DATE: CUSTOMER SIGNATURE

CUSTOMER COPY

4th work order After GWA nightmare

1689281

4 5 2 4 6

Bankston Chevrolet Fort Worth

INVOICE

DUPLICATE 1
PAGE 1

7769 GRAPEVINE HWY, METRO: (817) 498-2400
FORT WORTH, TX 76180 LOCAL: (817) 485-0400
SERVICE PHONE: (817) 485-0466

I DA N MITCHELL
1/10 MARLENE DR
EULESS, TX 76040
HOME:817-399-9069 BUS:817-946-6906

SERVICE ADVISOR: 3380 BRIAN BARTON

| COLOR | YEAR | MAKE/MODEL | VIN | LICENSE | MILEAGE IN/ OUT | TAG | |
|---------------|------------|------------------|-------------------|---------------------------------|-----------------|---------|-----------|
| BLUE | 05 | CHEVROLET KODIAK | 1GBE4E12X5F504670 | | 18039/18039 | T4508 | |
| DEL DATE | PROD. DATE | WARR. EXP. | PROMISED | PO NO. | RATE | PAYMENT | INV. DATE |
| 21DEC04 IS | | | WAIT 10JUL06 | | 0.00 | CASH | 23AUG06 |
| R.O. OPENED | | READY | | OPTIONS: STK:5F504670 DLR:07340 | | | |
| 09:15 10JUL06 | | 16:38 10JUL06 | | ENG:6.6_Liter_Turbo_Diesel | | | |

| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|------|--------|------|------|-------|------|-----|-------|
|------|--------|------|------|-------|------|-----|-------|

A C/S CHECK VEHICLE OVER COMPLETLY FOR LEAKS
CAUSE:

100 MISC REPAIRS PERFORMED
1434 WW

(N/C)

18039 FOUND HOLD DOWN BOLT FOR HEATER HOSE AT THERMOS TAT MISSING
--REPLACE BOLT-- ALSO FOUND BOLT MISSING AT A/C & POWER STEERING
MOUNTING BRACKET MISSING AT BLOCK --REPLACE BOLT--

B** LUBE, OIL, & FILTER (UP TO 5 QTS. OIL) DIESEL & SYNTHETIC EXCLUDED
9 LUBE, OIL, & FILTER (UP TO 5 QTS. OIL) DIESEL &
SYNTHETIC EXCLUDED

| | | | |
|-------------------|-------|-------|-------|
| 1434 CCC | | 17.84 | 17.84 |
| 1 88917036 FILTER | 15.46 | 15.46 | 15.46 |
| 15 D400 OIL | 3.11 | 3.11 | 46.65 |

18039 LOF OIL WAS LOW 5 QUARTS 79.95 0.9

CUSTOMER PAY ENVIRO AND SHOP FOR REPAIR ORDER

2.32

YOUR FINANCE CHARGE is calculated by a single periodic rate of 1.5% (minimum \$50 per month) on balances up to \$100 which is an ANNUAL PERCENTAGE RATE of 18% and a single periodic rate of 1.5% per month on balances over \$100 which is an ANNUAL PERCENTAGE RATE of 12%.

DISCLAIMER OF WARRANTIES: Any warranties on the products sold hereby are those made by the manufacturer. The Bankston Chevrolet Fort Worth, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and BANKSTON CHEVROLET FORT WORTH, neither assumes nor is it liable for any other person's promise for liability in connection with the sale of said products.

TERMS: Payment terms will be strictly cash unless arrangements made. It is understood that this company assumes no responsibility for loss or damage by theft or fire to vehicles and/or personal items left in said vehicles placed with this company for storage, sale or repair or damage to vehicle while road testing. The below bill for labor and materials is approved, and an express mechanic's lien is granted on said vehicle to secure the payment thereof, said obligation being payable in Fort Worth, Tarrant County, Texas, and in the event of default, I agree to pay in addition thereto, reasonable attorney's fee. Permission is granted to you to drive said vehicle on any street or road for the purpose of testing and inspecting same.

I AUTHORIZE AND UNDERSTAND THE TERMS AND CONDITIONS ABOVE:

NOTICE PURSUANT TO §70.001, TEXAS PROPERTY CODE
I AM THE PERSON OR AGENT ACTING ON BEHALF OF THE PERSON WHO IS OBLIGATED TO PAY FOR THE REPAIR OF THE MOTOR VEHICLE SUBJECT TO THE REPAIR AGREEMENT. I UNDERSTAND THAT THIS VEHICLE IS SUBJECT TO REPOSSESSION IN ACCORDANCE WITH BUSINESS AND COMMERCE CODE §9.609 IF PAYMENT FOR THE REPAIR OF THE MOTOR VEHICLE BY A CHECK, MONEY ORDER, OR A CREDIT CARD TRANSACTION IS STOPPED, DISHONORED, BECAUSE OF INSUFFICIENT FUNDS, NO FUNDS, OR BECAUSE THE MAKER OR CREDITOR OF THE ORDER OR THE CREDIT CARD HOLDER HAS NO ACCOUNT OR THE ACCOUNT FROM WHICH IT IS DRAWN OR THE CREDIT CARD ACCOUNT HAS BEEN CLOSED.

Signature of the Person Responsible for Agent for Payment due due for repair

| DESCRIPTION | TOTALS |
|------------------------|--------|
| LABOR AMOUNT | 17.84 |
| PARTS AMOUNT | 62.11 |
| GAS, OIL, LUBE | 0.00 |
| SUBLET AMOUNT | 0.00 |
| MISC. CHARGES | 2.32 |
| TOTAL CHARGES | 82.27 |
| LESS INS. DISCOUNT | 0.00 |
| SALES TAX | 5.31 |
| PLEASE PAY THIS AMOUNT | 87.58 |

WE GUARANTEE OUR WORKMANSHIP FOR
12 MONTHS OR 12,000 MILES WHICHEVER OCCURS FIRST.

5th work order Fuel

1689281

46171

Bankston Chevrolet Fort Worth

7769 GRAPEVINE HWY, METRO: (817) 498-2400
FORT WORTH, TX 76180 LOCAL: (817) 485-0400

LINDA N MITCHELL
MARLENE DR
EULESS, TX 76040

HOME: 817-399-9069 BUS: 817-946-6906

INVOICE

PAGE 1

SERVICE PHONE: (817) 485-0466

SERVICE ADVISOR: 3380 BRIAN BARTON

| | | | | | | | | |
|-----------------------------|------------|------------------|---------------------------------|---------|---------|-----------------|-----------|------|
| COLOR | YEAR | MAKE/MODEL | VIN | | LICENSE | MILEAGE IN/ OUT | | TAG |
| BLUE | 05 | CHEVROLET KODIAK | 1GBE4E12X5F504670 | | | 19125/19125 | | T670 |
| DEL DATE | PROD. DATE | WARR. EXP. | PROMISED | PO NO. | RATE | PAYMENT | INV. DATE | |
| 21DEC04 | IS | <i>17:00</i> | 17:00 | 17AUG06 | 0.00 | CASH | 21AUG06 | |
| B.O. OPENED | | READY | OPTIONS: STK:5F504670 DLR:07340 | | | | | |
| 16:29 | | 17AUG06 | ENG:6.6_Liter_Turbo_Diesel | | | | | |
| 10:14 | | 21AUG06 | | | | | | |
| LINE OPCODE TECH TYPE HOURS | | | | | LIST | NET | TOTAL | |

A C/S ENGINE DIED AND WILL NOT RESTART, ALSO TAKES TO LONG TO ADD FUEL
CAUSE:

L1225 SENDER/PUMP ASSEMBLY, FUEL (TANK UNIT) LEFT

TANK REPLACE

1434 WW

- 1 15748734 W-PUMP, FUEL
- 1 97303761 VALVE
- 1 97303655 GASKET
- 1 97303656 GASKET
- 1 97318478 GASKET

FC: 6C

PART#: 97303761

COUNT: 5

CLAIM TYPE:

AUTH CODE: E

OJ

*Towed in on the 12th
picked up on 21st* (N/C)

19125 ENGINE CRANKS WONT START UNABLE TO PRIME FUEL FILTER WITH PRIMER
PUMP, GUAGE SHOWS 1/8 OF TANK INSTALL ELECTRIC PUMP TO FUEL LINE UNABLE
TO DRAW FUEL FROM TANK, REMOVE FUEL TANK .CAP OFF FUEL SUPPLY LINE, APPLY
VACUUM TO OPPOSIT END HELD 25 IN VACCUM, R&R SENDER NO FUEL IN TANK
CHECK TRANSFER PUMP--LOW OUT PUT 1QT IN 2 MIN-- REPLACE TRANSFER PUMP &
REASSEMBLE --ROAD TEST- OK- L1125=1.5+DIAG=0.3++LO763==1.7(OLH2.0 VAC
UUM TEST) TOTAL TIME==5.5

B** C/S SES LIGHT ON

CAUSE:

J6270 VALVE AND/OR GASKET, EGR REPLACE

1434 WW

FC: 6C PART#: COUNT: 0

CLAIM TYPE:

AUTH CODE:

OJ

(N/C)

| DESCRIPTION | TOTALS |
|------------------------|--------|
| LABOR AMOUNT | |
| PARTS AMOUNT | |
| GAS, OIL, LUBE | |
| SUBLET AMOUNT | |
| MISC. CHARGES | |
| TOTAL CHARGES | |
| LESS INS. DISCOUNT | |
| SALES TAX | |
| PLEASE PAY THIS AMOUNT | |

WE GUARANTEE OUR WORKMANSHIP FOR
12 MONTHS OR 12,000 MILES WHICHEVER OCCURS FIRST.

CUSTOMER COPY

CUSTOMER SIGNATURE:

4 6 1 7 1

Bankston Chevrolet
Fort Worth

7769 GRAPEVINE HWY, METRO: (817) 498-2400
FORT WORTH, TX 76180 LOCAL: (817) 485-0400

SERVICE PHONE: (817) 485-0466

FRANK N MITCHELL

0 MARLENE DR

EULESS, TX 76040

HOME:817-399-9069 BUS:817-946-6906

INVOICE

PAGE 2

SERVICE ADVISOR: 3380 BRIAN BARTON

| COLOR | | YEAR | MAKE/MODEL | | VIN | LICENSE | MILEAGE IN/ OUT | | TAG |
|-----------------------------|------------|---------------|------------------|---|-------------------|---------|-----------------|-----------|-------|
| BLUE | | 05 | CHEVROLET KODIAK | | 1GBE4E12X5F504670 | | 19125/19125 | | T670 |
| DEL DATE | PROD. DATE | WARR. EXP. | PROMISED | | PO NO. | RATE | PAYMENT | INV. DATE | |
| 21DEC04 IS | | | 17:00 17AUG06 | | | 0.00 | CASH | 21AUG06 | |
| R.O. OPENED | | READY | | OPTIONS: STK:5F504670 DLR:07340 ENG:6.6_Liter_Turbo_Diesel | | | | | |
| 16:29 17AUG06 | | 10:14 21AUG06 | | | | | | | |
| LINE OPCODE TECH TYPE HOURS | | | | | LIST | | NET | | TOTAL |

19125 DTC P0404 & P0401 SET RUN DTC CHART P0404 REPLACE EGR VALVE
J6270==2.2++DIAG==0.3 TOTAL TIME==2.5

C** FUEL-13.6 GALLONS \$30.00

100 MISC REPAIRS PERFORMED

1434 CCF

SUBL SUBLET REPAIRS

CCF

0.00 0.00

FC:

30.00 30.00

19125 ADD FUEL TO FRONT & REAR TANKS ---20 EACH-- TO CHECK FOR CUSTOMER COMPLAINT OF NOT BEING ABLE TO ADD FUEL TO TANK (FOUND PROBLEM TO BE IN FILLING PROCESS)

[illegible]

D** PERFORME ENGINE OIL ANALYSIS

100 MISC REPAIRS PERFORMED

1434 CCF

0.00 0.00

19125 CHECKED OIL AND FOR ANY CONTAMANENTS OR METAL NONE FOUND AT THIS TIME WILL CHECK AGAIN AT NEXT OIL CHANGE 0.0

E** C/S WINDSHIELD MOLDING COMING LOSSE FROM WINDSHIELD
CAUSE: .

100 MISC REPAIRS PERFORMED

1434 WW

(N/C)

19125 NEED SO SUBLET OUT TO A GLASS REPAIR FOR THE WINDSHIELD TO BE RESEALED NO WORK DONE AT THIS TIME

[illegible]

CUSTOMER SIGNATURE:

**WE GUARANTEE OUR WORKMANSHIP FOR
12 MONTHS OR 12,000 MILES WHICHEVER OCCURS FIRST.**

1689281

46283

Bankston Chevrolet Fort Worth

7769 GRAPEVINE HWY. METRO: (817) 498-2400
FORT WORTH, TX 76180 LOCAL: (817) 485-0400
SERVICE PHONE: (817) 485-0466

LINDA N MITCHELL
1770 MARLENE DR
E ISS, TX 76040
HOME: 817-399-9069 BUS: 817-946-6906

INVOICE

PAGE 1

SERVICE ADVISOR: 3380 BRIAN BARTON

| COLOR | YEAR | MAKE/MODEL | VIN | LICENSE | MILEAGE IN/ OUT | TAG | |
|---------------|------------|------------------|-------------------|---------------------------------|-----------------|---------|-----------|
| BLUE | 05 | CHEVROLET KODIAK | 1GBE4E12X5F504670 | | 24269/19634 | T4670 | |
| DEL DATE | PROD. DATE | WARR. EXP. | PROMISED | PO NO. | RATE | PAYMENT | INV. DATE |
| 21DEC04 | IS | | 17:00 23AUG06 | | 0.00 | CASH | 23AUG06 |
| R.O. OPENED | | READY | | OPTIONS: STK:5F504670 DLR:07340 | | | |
| 08:29 23AUG06 | | 11:26 23AUG06 | | ENG:6.6_Liter_Turbo_Diesel | | | |

| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|------|--------|----------------------------------|------|-------|------|-----|-------|
| A | C/S | ENGINE DIED AND WILL NOT RESTART | | | | | |

CAUSE:

J6354 ENGINE CONTROL MODULE REPROGRAM

1434 WW

FC: 6C PART#: COUNT: 0

CLAIM TYPE:

AUTH CODE:

OJ

(N/C)

19634 DTC P2066 SET CHECK ypk for bullitens --REPROGR AM PCM PER DOC
#1825220 J6354==0.4++0.3 DIAG==TOTAL 0.7 MILAGE 24269

YOUR FINANCE CHARGE is computed by a single periodic rate of 1.5% (monthly) .50% per month.
The interest on the loan is an ANNUAL PERCENTAGE RATE of 1.5% and a single periodic rate of 1.5% per month.
We guarantee our workmanship for 12 months or 12,000 miles, whichever occurs first. If our repair or replacement parts fail in normal use within that period because of our workmanship, we will fix it free of charge, parts and labor.
48 hours after work is completed and the customer is notified, storage charges will accrue at \$15.00 per day. Vehicle will be sold for charges after 30 days.

DISCLAIMER OF WARRANTIES: Any warranties on the products sold hereby are those made by the manufacturer. The seller, BANKSTON CHEVROLET FORT WORTH, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose and BANKSTON CHEVROLET FORT WORTH, neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. I acknowledge receipt of the parts and labor listed above.

TERMS: Payment terms will be strictly cash unless arrangements made. It is understood that the company assumes no responsibility for loss or damage by theft or fire to vehicles and/or personal items left in said vehicles, placed with this company for storage, sale or repair, or to be vehicle while road testing. The below bill for labor and materials is approved, and press mechanic's lien is printed on said vehicle to secure the payment thereof, said lien being payable in Fort Worth, Tarrant County, Texas, and in the event of default, I agree to pay in addition thereto, reasonable attorney's fee. Permission is granted to you to drive said vehicle on any street or road for the purpose of testing and inspecting same. I AUTHORIZE AND UNDERSTAND THE TERMS AND CONDITIONS ABOVE.

NOTICE PURSUANT TO §75.001,
TEXAS PROPERTY CODE
I AM THE PERSON OR AGENT ACTING ON BEHALF OF THE PERSON WHO IS OBLIGATED TO PAY FOR THE REPAIR OF THE MOTOR VEHICLE SUBJECT TO THE REPAIR AGREEMENT. I UNDERSTAND THAT THIS VEHICLE IS SUBJECT TO REPOSSESSION IN ACCORDANCE WITH BUSINESS AND COMMERCE CODE §9.609, IF PAYMENT FOR THE REPAIR OF THE MOTOR VEHICLE BY A CHECK, MONEY ORDER, OR A CREDIT CARD TRANSACTION IS STOPPED, DISHONORED, BECAUSE OF INSUFFICIENT FUNDS, NO FUNDS, OR BECAUSE THE MAKER OR DRAWER OF THE ORDER OR THE CREDIT CARD HOLDER HAS NO ACCOUNT OR THE ACCOUNT UPON WHICH IT IS DRAWN OR THE CREDIT CARD ACCOUNT HAS BEEN CLOSED.

Signature of the Person Responsible or Agent for Person Responsible for payment

| DESCRIPTION | TOTALS |
|------------------------|--------|
| LABOR AMOUNT | 0.00 |
| PARTS AMOUNT | 0.00 |
| GAS, OIL, LUBE | 0.00 |
| SUBLET AMOUNT | 0.00 |
| MISC. CHARGES | 0.00 |
| TOTAL CHARGES | 0.00 |
| LESS INS. / DISCOUNT | 0.00 |
| SALES TAX | 0.00 |
| PLEASE PAY THIS AMOUNT | 0.00 |

WE GUARANTEE OUR WORKMANSHIP FOR
12 MONTHS OR 12,000 MILES WHICHEVER OCCURS FIRST.

CUSTOMER COPY

CUSTOMER SIGNATURE _____

1689281

4 6 1 7 1

Bankston Chevrolet Fort Worth

LINDA N MITCHELL
0 MARLENE DR
BOULESS, TX 76040
HOME:817-399-9069 BUS:817-946-6906

INVOICE

DUPLICATE 1
PAGE 1

7769 GRAPEVINE HWY, METRO: (817) 498-2400
FORT WORTH, TX 76180 LOCAL: (817) 485-0400
SERVICE PHONE: (817) 485-0466

SERVICE ADVISOR: 3380 BRIAN BARTON

| | | | | | | | | | | | | | | | |
|---------------|--|------------|------------------|------------|-------------------|---------------------------------|---------|--------|-----------------|------|------|---------|--|-----------|--|
| COLOR | | YEAR | MAKE/MODEL | | VIN | | LICENSE | | MILEAGE IN/ OUT | | TAG | | | | |
| BLUE | | 05 | CHEVROLET KODIAK | | 1GBE4E12X5F504670 | | | | 22681/22681 | | T670 | | | | |
| DEL DATE | | PROD. DATE | | WARR. EXP. | | PROMISED | | PO NO. | | RATE | | PAYMENT | | INV. DATE | |
| 21DEC04 IS | | | | | | 17:00 17AUG06 | | | | 0.00 | | CASH | | 23AUG06 | |
| R.O. OPENED | | | READY | | | OPTIONS: STK:5F504670 DLR:07340 | | | | | | | | | |
| 16:29 17AUG06 | | | 10:24 23AUG06 | | | ENG:6.6_Liter_Turbo_Diesel | | | | | | | | | |

| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|------|--------|--|------|-------|------|-----|-------|
| A | C/S | ENGINE DIED AND WILL NOT RESTART, ALSO TAKES TO LONG TO ADD FUEL | | | | | |

CAUSE:

L1225 SENDER/PUMP ASSEMBLY, FUEL (TANK UNIT) LEFT
TANK REPLACE

- 1434 WW
1 15748734 W-PUMP, FUEL
1 97303761 VALVE
1 97303655 GASKET
1 97303656 GASKET
1 97318478 GASKET

FC: 6C

PART#: 97303761

COUNT: 5

CLAIM TYPE:

AUTH CODE: E

OJ

should a
note: not be duplicate invoice
had picked truck up on 21st
Truck broke down again on 23rd
Please see both work order
But Bankston tied it to the
5th work order. Check mileage.

19125 ENGINE CRANKS WONT START UNABLE TO PRIME FUEL FILTER WITH PRIMER
PUMP, GUAGE SHOWS 1/8 OF TANK INSTALL ELECTRIC PUMP TO FUEL LINE UNABLE
TO DRAW FUEL FROM TANK, REMOVE FUEL TANK .CAP OFF FUEL SUPPLY LINE, APPLY
VACUUM TO OPPOSITT END HELD 25 IN VACCUM, R&R SENDER NO FUEL IN TANK
CHECK TRANSFER PUMP--LOW OUT PUT 1QT IN 2 MIN-- REPLACE TRANSFER PUMP &
REASSEMBLE --ROAD TEST- OK- L1125=1.5+DIAG=0.3++LO763==1.7 (OLH2.0 VAC
UUM TEST) TOTAL TIME==5.5

B** C/S SES LIGHT ON

CAUSE:

J6270 VALVE AND/OR GASKET, EGR REPLACE

1434 WW
FC: 6C PART#: COUNT: 0
CLAIM TYPE:
AUTH CODE:
OJ

(N/C)

YOUR FINANCE CHARGE is computed by a single periodic rate of 1.5% (maximum 50% per month
of finance up to \$500 with a maximum ANNUAL PERCENTAGE RATE of 18% and a cycle periodic
rate of 1.5% per month on finance over \$500 which is an ANNUAL PERCENTAGE RATE of 15%
The quarterly fee for workman p for 12 months or 12,000 miles, whichever occurs first. If our repair
or replacement parts fail, we will be within that period because of our workmanship, we will fix it
free of charge, with no labor.
If repair work is completed and the customer is notified, storage charges will accrue at
\$1.00 per day. Vehicle will be sold for charges after 30 days.

DISCLAIMER OF WARRANTIES: As a warrantee of the products sold hereby are those made by the
manufacturer. The seller, BANKSTON CHEVROLET FORT WORTH, hereby expressly certifies all
warranties, with the exception of the above, including any implied warranty of merchantability or fitness
for a particular purpose, and BANKSTON CHEVROLET FORT WORTH, neither assumes nor
warrants any other part of its business for its ability in connection with the sale of said
products, or the quality of the parts and labor used above.

Payment terms will be strictly cash unless arrangements made. It is understood that
this company assumes no responsibility for loss or damage by theft or fire to vehicles and/or
damage to vehicle while road testing. The below bill for labor and materials is approved, and
an express mechanic's lien is granted on said vehicle to secure the payment thereof, said
obligation being payable in Fort Worth, Tarrant County, Texas, and in the event of default, I
agree to pay in addition thereto, reasonable attorney's fee. Permission is granted to you to
drive said vehicle on any street or road for the purpose of testing and inspecting same.
I AUTHORIZE AND UNDERSTAND THE TERMS AND CONDITIONS ABOVE:

CUSTOMER SIGNATURE

NOTICE PURSUANT TO 120.001,
TEXAS PROPERTY CODE

I AM THE PERSON OR AGENT ACTING ON BEHALF
OF THE PERSON WHO IS OBLIGATED TO PAY FOR
THE REPAIR OF THE MOTOR VEHICLE SUBJECT TO
THE REPAIR AGREEMENT. I UNDERSTAND THAT
THIS VEHICLE IS SUBJECT TO REPOSSESSION IN
ACCORDANCE WITH BUSINESS AND COMMERCE
CODE 49.009, IF PAYMENT FOR THE REPAIR OF
THE MOTOR VEHICLE BY A CHECK, MONEY
ORDER, OR A CREDIT CARD TRANSACTION IS
STOPPED, BOUNCED, OR BECAUSE OF
INSUFFICIENT FUNDS, NO FUNDS, OR BECAUSE
THE MAKER OR DRAFTER OF THE ORDER OR THE
CREDIT CARD HOLDER HAS NO ACCOUNT OR THE
ACCOUNT UPON WHICH IT IS DRAWN OR THE
CREDIT CARD ACCOUNT HAS BEEN CLOSED.

Signature of the Person upon whom or Agent for
Person Responsible for payment

| DESCRIPTION | TOTALS |
|------------------------|--------|
| LABOR AMOUNT | |
| PARTS AMOUNT | |
| GAS, OIL, LUBE | |
| SUBLET AMOUNT | |
| MISC. CHARGES | |
| TOTAL CHARGES | |
| LESS INS. DISCOUNT | |
| SALES TAX | |
| PLEASE PAY THIS AMOUNT | |

WE GUARANTEE OUR WORKMANSHIP FOR
12 MONTHS OR 12,000 MILES WHICHEVER OCCURS FIRST.

CUSTOMER COPY

1689281

4 6 1 7 1

Bankston Chevrolet Fort Worth

DA N MITCHELL
10 MARLENE DR
EULESS, TX 76040
HOME:817-399-9069 BUS:817-946-6906

INVOICE

DUPLICATE 1
PAGE 2

7769 GRAPEVINE HWY. METRO: (817) 498-2400
FORT WORTH, TX 76180 LOCAL: (817) 485-0400
SERVICE PHONE: (817) 485-0466

SERVICE ADVISOR: 3380 BRIAN BARTON

| | | | | | | | | | | | | | | | |
|-----------------------------|--|------------|--|------------------|--|---------------------------------|--|---------|--|-----------------|--|---------|--|-----------|--|
| COLOR | | YEAR | | MAKE/MODEL | | VIN | | LICENSE | | MILEAGE IN/ OUT | | TAG | | | |
| BLUE | | 05 | | CHEVROLET KODIAK | | 1GBE4E12X5F504670 | | | | 22681/22681 | | T670 | | | |
| DEL DATE | | PROD. DATE | | WARR. EXP. | | PROMISED | | PO NO. | | RATE | | PAYMENT | | INV. DATE | |
| 21DEC04 IS | | | | | | 17:00 17AUG06 | | | | 0.00 | | CASH | | 23AUG06 | |
| R.O. OPENED | | | | READY | | OPTIONS: STK:5F504670 DLR:07340 | | | | | | | | | |
| | | | | | | ENG:6.6_Liter_Turbo_Diesel | | | | | | | | | |
| 16:29 17AUG06 | | | | 10:24 23AUG06 | | | | | | | | | | | |
| LINE OPCODE TECH TYPE HOURS | | | | | | | | | | LIST | | NET | | TOTAL | |

19125 DTC P0404 & P0401 SET RUN DTC CHART P0404 REPLACE EGR VALVE
J6270==2.2++DIAG==0.3 TOTAL TIME==2.5

C** FUEL-13.6 GALLONS \$30.00
100 MISC REPAIRS PERFORMED
1434 CCF
SUBL SUBLET REPAIRS
CCF
FC:
19125 ADD FUEL TO FRONT & REAR TANKS ---20 EACH-- TO CHECK FOR CUSTOMER
COMPLAINT OF NOT BEING ABLE TO ADD FUEL TO TANK (FOUND PROBLEM TO BE IN
FILLING PROCESS)

D** PERFORME ENGINE OIL ANALISIS
100 MISC REPAIRS PERFORMED
1434 CCF
19125 CHECKED OIL AND FOR ANY CONTAMANENTS OR METAL NONE FOUND AT THIS
TIME WILL CHECK AGAIN AT NEXT OIL CHANGE

E** C/S WINDSHIELD MOLDING COMING LOSSE FROM WINDSHIELD
CAUSE:
100 MISC REPAIRS PERFORMED
1434 WW
(N/C)

19125 NEED SO SUBLET OUT TO A GLASS REPAIR FOR THE WINDSHIELD TO BE
RESEALED NO WORK DONE AT THIS TIME

YOUR FINANCE CHARGE is calculated by a finance charge rate of 1.5% (maximum \$50 per month) on the unpaid balance of the loan. The finance charge rate is 1.5% per month (18% per year) and a single periodic rate of 1.5% per month (18% per year) which is an ANNUAL PERCENTAGE RATE of 18%.

DISCLAIMER OF WARRANTIES: Any warranties on the products sold hereby are those made by the manufacturer. The seller, BANKSTON CHEVROLET FORT WORTH, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and BANKSTON CHEVROLET FORT WORTH, further assumes no liability for any other claims for injury or damage in connection with the sale of and use of the vehicle except of the parts and labor listed above.

TERMS: Payment terms will be strictly cash unless arrangements made. It is understood that this company assumes no responsibility for loss or damage by theft or fire to vehicles and/or personal items left in said vehicles, placed with this company for storage, sale or repair, or damage to vehicle while road testing. The below bill for labor and materials is approved, and an express mechanic's lien is granted on said vehicle to secure the payment thereof, said obligation being payable in Fort Worth, Tarrant County, Texas, and in the event of default, I agree to pay in addition thereto, reasonable attorney's fee. Permission is granted to you to drive said vehicle on any street or road for the purpose of testing and inspecting same. I AUTHORIZE AND UNDERSTAND THE TERMS AND CONDITIONS ABOVE:

| DESCRIPTION | TOTALS |
|------------------------|--------|
| LABOR AMOUNT | 0.00 |
| PARTS AMOUNT | 0.00 |
| GAS, OIL, LUBE | 0.00 |
| SUBLET AMOUNT | 30.00 |
| MISC. CHARGES | 0.00 |
| TOTAL CHARGES | 30.00 |
| LESS INS. : DISCOUNT | 0.00 |
| SALES TAX | 0.00 |
| PLEASE PAY THIS AMOUNT | 30.00 |

WE GUARANTEE OUR WORKMANSHIP FOR
12 MONTHS OR 12,000 MILES WHICHEVER OCCURS FIRST.

CUSTOMER SIGNATURE: _____

8th work order fuel

1689281

47037

Bankston Chevrolet Fort Worth

7769 GRAPEVINE HWY, METRO: (817) 498-2400
FORT WORTH, TX 76180 LOCAL: (817) 485-0400
SERVICE PHONE: (817) 485-0466

NDA N MITCHELL
10 MARLENE DR
EULESS, TX 76040
HOME: 817-399-9069 BUS: 817-946-6906

PAGE 1

SERVICE ADVISOR: 3380 BRIAN BARTON

| | | | | | | | | | |
|---------------|--|------------|------------------|---------------|---------------------------------|---------|-----------------|---------|-----------|
| COLOR | | YEAR | MAKE/MODEL | | VIN | LICENSE | MILEAGE IN/ OUT | | TAG |
| BLUE | | 05 | CHEVROLET KODIAK | | 1GBE4E12X5F504670 | | 27348/27348 | | T670 |
| DEL DATE | | PROD. DATE | WARR. EXP. | PROMISED | | PO NO. | RATE | PAYMENT | INV. DATE |
| 21DEC04 IS | | | | 17:00 20SEP06 | | | 0.00 | CASH | 29SEP06 |
| R.O. OPENED | | | READY | | OPTIONS: STK:5F504670 DLR:07340 | | | | |
| 15:30 20SEP06 | | | 13:29 29SEP06 | | ENG:6.6_Liter_Turbo_Diesel | | | | |

| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|------|--------|------|------|-------|------|-----|-------|
|------|--------|------|------|-------|------|-----|-------|

A C/S WHEN ADDING FUEL PUMP KEEPS CLICKING OFF HAS TO ADD VERY SLOWLY
100 MISC REPAIRS PERFORMED

1434 CCF

0.00 0.00

27348 CUSTOMER WAS NOTIFIED THAT J-RODS BODY WOULD BE PICKING VEHICLE UP TO TAKE TO THEIR SHOP AND REPAIR THE ADDING FUEL CONCERN. BANKSTON CHEVROLET COMPLETED REPAIRS FOR REAR TRANSFER PUMP NOT TRANSFERRING FUEL TO FRONT TANK ON SEPTEMBER 27, 2006 AT 10:42AM J-RODS WAS NOTIFIED TO PICKUP VEHICLE FOR REPAIRS.

B C/S REAR TANK WILL NOT TRANSFER INTO FRONT TANK
CAUSE: R A

L1281 TANK, FUEL LEFT REPLACE

1434 WW

1 15189611 W-MODULE

1 25166292 SEAL

FC: 6C

PART#: 15189611

COUNT: 2

CLAIM TYPE:

AUTH CODE:

OJ

(N/C)

(N/C)

(N/C)

27348 DTC P2066 SET RUN DTC CHART (REPLACE FUEL MODULE) SERVICE MANAGER STATES THAT CUSTOMER DECLINED TO PICK UP VEHICLE CHECKLED FUEL TRANSFER PUMP VOLUME --OK-- DTC P2066 WILL CAUSE TRANSFER PUMP--NOT TO OPER ATE UNTIL CLEARED) G90 L1281==2.3

YOUR FINANCE CHARGE is computed by a single periodic rate of 1.5% (maximum .50) per month on balances up to \$500 which is an ANNUAL PERCENTAGE RATE of 18% and a single periodic rate of 1% per month on balances over \$500 which is an ANNUAL PERCENTAGE RATE of 12%. We guarantee our workmanship for 12 months or 12,000 miles, whichever occurs first. If our repair or replacement parts fail in normal use within that period because of our workmanship, we will fix it free of charge, parts and labor.

48 hours after work is completed and the customer is notified, storage charges will accrue at \$15.00 per day. Vehicle will be sold for charges after 30 days.

DISCLAIMER OF WARRANTIES: Any warranties on the products sold hereby are those made by the manufacturer. The seller, BANKSTON CHEVROLET FORT WORTH, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and BANKSTON CHEVROLET FORT WORTH, neither assumes nor res, any other person to assume for it any liability in connection with the sale of said. I acknowledge receipt of the parts and labor listed above.

TERMS: Payment terms will be strictly cash unless arrangements made. It is understood that this company assumes no responsibility for loss or damage by theft or fire to vehicles and/or personal items left in said vehicles, placed with this company for storage, sale or repair, or damage to vehicle while road testing. The below bill for labor and materials is approved, and an express mechanic's lien is granted on said vehicle to secure the payment thereof, said obligation being payable in Fort Worth, Tarrant County, Texas, and in the event of default, I agree to pay in addition thereto, reasonable attorney's fee. Permission is granted to you to drive said vehicle on any street or road for the purpose of testing and inspecting same. I AUTHORIZE AND UNDERSTAND THE TERMS AND CONDITIONS ABOVE:

NOTICE PURSUANT TO 170.001,
TEXAS PROPERTY CODE

I AM THE PERSON OR AGENT ACTING ON BEHALF OF THE PERSON WHO IS OBLIGATED TO PAY FOR THE REPAIR OF THE MOTOR VEHICLE SUBJECT TO THE REPAIR AGREEMENT. I UNDERSTAND THAT THIS VEHICLE IS SUBJECT TO REPOSSESSION IN ACCORDANCE WITH BUSINESS AND COMMERCE CODE 99.609, IF PAYMENT FOR THE REPAIR OF THE MOTOR VEHICLE BY A CHECK, MONEY ORDER, OR A CREDIT CARD TRANSACTION IS STOPPED, DISHONORED BECAUSE OF INSUFFICIENT FUNDS, NO FUNDS, OR BECAUSE THE MAKER OR CRAWER OF THE ORDER OR THE CREDIT CARD HOLDER HAS NO ACCOUNT OR THE ACCOUNT UPON WHICH IT IS DRAWN OR THE CREDIT CARD ACCOUNT HAS BEEN CLOSED.

Signature of the Person responsible or Agent for Person Responsible for payment

| DESCRIPTION | TOTALS |
|------------------------|--------|
| LABOR AMOUNT | 0.00 |
| PARTS AMOUNT | 0.00 |
| GAS, OIL, LUBE | 0.00 |
| SUBLET AMOUNT | 0.00 |
| MISC. CHARGES | 0.00 |
| TOTAL CHARGES | 0.00 |
| LESS INS. . DISCOUNT | 0.00 |
| SALES TAX | 0.00 |
| PLEASE PAY THIS AMOUNT | 0.00 |

WE GUARANTEE OUR WORKMANSHIP FOR
12 MONTHS OR 12,000 MILES WHICHEVER OCCURS FIRST.

CUSTOMER SIGNATURE: _____

CUSTOMER #:1689281

IDA N MITCHELL
1710 MARLENE DR
EULESS, TX 76040
HOME:817-399-9069 BUS:817-946-6906

47037

WORKORDER
REPRINT
PAGE 1

Bankston Chevrolet
Fort Worth

7769 GRAPEVINE HWY. METRO: (817) 498-2400
FORT WORTH, TX 76180 LOCAL: (817) 485-0400
SERVICE PHONE: (817) 485-0466

SERVICE ADVISOR: 3380 BARTON, BRIAN

| | | | | | | | | |
|-----------------|------------|------------------|---------------|---------------------------------|---------|-----------------|---------|-----------|
| COLOR | YEAR | MAKE/MODEL | | VIN | LICENSE | MILEAGE IN, OUT | | TAG |
| BLUE | 05 | CHEVROLET KODIAK | | 1GBE4E12X5F504670 | | 27348/27348 | | T670 |
| DEL DATE | PROD. DATE | WARR. EXP. | PROMISED | | PO NO. | RATE | PAYMENT | INV. DATE |
| 21DEC04 IS | | | 17:00 20SEP06 | | | 0.00 | CASH | |
| R.O. OPENED | | READY | | OPTIONS: STK:5F504670 DLR:07340 | | | | |
| 20SEP2006 15:30 | | | | ENG:6.6_Liter_Turbo_Diesel | | | | |

LINE OP CODE TECH. TYPE DESCRIPTIONS/INSTRUCTIONS
A 100 CCF C/S WHEN ADDING FUEL PUMP KEEPS CLICKING OFF HAS TO
ADD VERY SLOWLY

B 100 WW C/S REAR TANK WILL NOT TRANSFER INTO FRONT TANK

YOUR FINANCE CHARGE is calculated by a rate per dollar of 1.5% per month, or 50¢ per month on balances up to \$500 which would then be a percentage rate of 18%, and a charge per dollar of 1.5% per month on balances over \$500 which would then be a percentage rate of 22.5%.

WARRANTY: A 12-month or 10,000 miles, whichever occurs first, four-year or replacement parts for in-labor warranty. If the vehicle is damaged by fire or theft, we will fix it free of charge, parts and labor. If the vehicle is damaged by accident, we will fix it free of charge, parts and labor. If the vehicle is damaged by accident, we will fix it free of charge, parts and labor. If the vehicle is damaged by accident, we will fix it free of charge, parts and labor.

DISCLAIMER OF WARRANTIES: Any warranties on the products sold hereby are those made by the manufacturer. The seller, BANKSTON CHEVROLET FORT WORTH, hereby expressly disclaims all warranties, either express or implied, including any warranty of merchantability or fitness for a particular purpose, and BANKSTON CHEVROLET FORT WORTH, neither its agents nor any other person to assume for it any liability in connection with the sale of said products. It is acknowledged that the seller and its authorized agents are not responsible for any damage to the vehicle or its contents.

TERMS: Payment terms will be strictly cash unless arrangements made. It is understood that this company assumes no responsibility for loss or damage by theft or fire to vehicles and/or personal items left in said vehicles, placed with this company for storage, sale or repair, or damage to vehicle while road testing. The below bill for labor and materials is approved, and an express mechanic's lien is granted on said vehicle to secure the payment thereof, said obligation being payable in Fort Worth, Tarrant County, Texas, and in the event of default, I agree to pay in addition thereto, reasonable attorney's fee. Permission is granted to you to drive said vehicle on any street or road for the purpose of testing and inspecting same.

I AUTHORIZE AND UNDERSTAND THE TERMS AND CONDITIONS ABOVE:

**NOTICE PURSUANT TO §70.001,
TEXAS PROPERTY CODE**

I AM THE PERSON OR AGENT ACTING ON BEHALF OF THE PERSON WHO IS OBLIGATED TO PAY FOR THE REPAIR OF THE MOTOR VEHICLE SUBJECT TO THE REPAIR AGREEMENT. I UNDERSTAND THAT THIS VEHICLE IS SUBJECT TO REPOSSESSION IN ACCORDANCE WITH BUSINESS AND COMMERCE CODE §9.609, IF PAYMENT FOR THE REPAIR OF THE MOTOR VEHICLE BY A CHECK, MONEY ORDER, OR CREDIT CARD TRANSACTION IS STOPPED, DISHONORED, OR BECAUSE OF INSUFFICIENT FUNDS, NO FUNDS, OR LOCALITY. THE MAKER OR DRAWER OF THE ORDER OR THE CREDIT CARD HOLDER HAS NO ACCOUNT OR THE ACCOUNT UPON WHICH A CREDIT CARD TRANSACTION HAS BEEN MADE.

Signature of the Person responsible or Agent for Person responsible for payment

WE GUARANTEE OUR WORKMANSHIP FOR
12 MONTHS OR 12,000 MILES WHICHEVER OCCURS FIRST.

CUSTOMER SIGNATURE _____

ADVISOR COPY

FROM :

FAX NO. : 9726178581

Oct. 13 2006 01:44PM P2

J-Rod, Inc.

398 N. I-35 Service Road

I-35 North of Red Oak Rd.

Red Oak, TX 75154

INVOICE

Invoice Number: 13805

Invoice Date: 10/13/06

Page: 1

Customer Phone: 817-498-2400

Customer Fax: 817-605-2606

B BANKSTON CHEVROLET
I 7769 GRAPEVINE HIGHWAY
L NORTH RICHLAND HILLS,, TX 76180
L ATTN: Brian

S Bankston CHEVROLET
H 7769 GRAPEVINE HIGHWAY
I NORTH RICHLAND HILLS,, TX 76180
P ATTN: Brian

Sales Ord No: 26701
Order Date: 10/02/06
Account Cd: HUDD
Salesperson: 0

Taxable: N
Print Name: ON RECEIPT
Shipper No: 9509
Ship Date: 10/13/06

Package Order:
Ship Via: PICK UP
FOB: PLANT
Job Number:

| Line | Qty Shipped | Backordered | Part Number/Description | Discount | Price UM | Extended Price |
|------|-------------|-------------|---------------------------|----------|-------------|----------------|
| | 3.00 | 0.00 | WARRANTY WARRANTY WORK | 0.00 | \$0.0000 EA | \$0.00 |

Customer says fuel filler take fuel very slow.

Contacted Brian @ Bankston Chevrolet in Ft. Worth on 9/29. He called the customer to explain the changes to be made. On 10/2 Brian said she wanted to move the fuel filler up and not to put a fuel door on the floor.

J-rod will move the fuel fillers up and increase the angle of the fuel neck. Fuel doors will also be added. Repaint the side with all the repairs.

VIN# _____

what was receiving date? 10/02/07 by J Rod

Thank You for your order!!

| | |
|-----------|--------|
| Subtotal: | \$0.00 |
| Freight: | \$0.00 |
| Total: | \$0.00 |

CUSTOMER SIGNATURE:

1689281

4 7 3 1 9

Bankston Chevrolet Fort Worth

7769 GRAPEVINE HWY, METRO: (817) 498-2400
FORT WORTH, TX 76180 LOCAL: (817) 485-0400
SERVICE PHONE: (817) 485-0466

DA N MITCHELL
10 MARLENE DR
EULESS, TX 76040
HOME:817-399-9069 BUS:817-946-6906

INVOICE

PAGE 1

SERVICE ADVISOR: 2129 STEVEN BUCHHOLZ

| COLOR | YEAR | MAKE/MODEL | VIN | LICENSE | MILEAGE IN/ OUT | TAG | |
|---------------|------------|------------------|---------------------------------|---------|-----------------|---------|-----------|
| BLUE | 05 | CHEVROLET KODIAK | 1GBE4E12X5F504670 | | 27351/27462 | T670 | |
| DEL DATE | PROD. DATE | WARR. EXP. | PROMISED | PO NO. | RATE | PAYMENT | INV. DATE |
| 21DEC04 IS | | | 17:00 29SEP06 | | 0.00 | CASH | 17OCT06 |
| R.O. OPENED | | READY | OPTIONS: STK:5F504670 DLR:07340 | | | | |
| 13:40 29SEP06 | | 18:20 17OCT06 | ENG:6.6_Liter_Turbo_Diesel | | | | |

| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|------|--------|------|------|-------|------|-----|-------|
|------|--------|------|------|-------|------|-----|-------|

A PERFORM GENERAL INSP FOR LOOSE NUTS BOLTS FASTNERS BRACKETS ETC.FOR
WORKMANSHIP ISSUE FROM REPAIRS PERFORMED AT DEALER IN WYOMING
GET SECOND TRUCK TO COMPARE BRACKETS AND ROUTING OF HARNESSSES
ETC.

CAUSE: CUSTOMER SAID THAT OTHER DEALER DID NOT PUT ENGINE BACK TOGETHER
100 MISC REPAIRS PERFORMED

| | | |
|-------------------|--------------------|-------|
| 1434 | WW | (N/C) |
| 1 | 94011605 SEAL - HT | (N/C) |
| 2 | 94010881 BOLT/SCRE | (N/C) |
| 1 | 15010445 F-BAFFLE | (N/C) |
| 7 | 22638717 RIVET | (N/C) |
| 1 | AV9640 STRAP | (N/C) |
| 1 | 12346290 COOLANT | (N/C) |
| 1 | 15206006 PLUG | (N/C) |
| FC: PART#: COUNT: | | |
| CLAIM TYPE: | | |
| AUTH CODE: | | |

27351 FOUND CONNECTOR COVER AT FICM BROKEN (REPLACED COVER) DRAIN
COOLANT & REPLACE MISSING BOLT FROM FUEL RAIL MOUNTING BRACKET, REPLACE
RIGHT SIDE REAR OUTER DOOR HANDLE LOCK CYLINDER PLUG (MIS SING) REMOVE
ENGINE COVER TO INSPECT REAR OF MO TOR & WIRING HARNESS ADD COOLANT &
REASSEMBLE REPLACE UPPER RADIATOR BAFFLE (BROKEN) 2.0

B C/S 5QTS LOW ON OIL CUSTOMER WANTED TO TAKE OIL SAMPLE AND HAVE
TESTED .OKAY BY GM REP FRANK BARRON (BECAUSE ENGINE WAS LOW OF
OIL FROM THE REPAIR PERFORMED IN WYOMING.RESULTS TO BE REVIEWED
WITH GM REP

CAUSE: .
100 MISC REPAIRS PERFORMED

| | | |
|------|----------------|-------|
| 1434 | WW | (N/C) |
| 1 | 001500 SOS KIT | (N/C) |

YOUR FINANCE CHARGE is computed by a single periodic rate of 1.5% (minimum .50% per month on balances up to \$500 which is an ANNUAL PERCENTAGE RATE of 18% and a single periodic rate of 1% per month on balances over \$500 which is an ANNUAL PERCENTAGE RATE of 12%.

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller, BANKSTON CHEVROLET FORT WORTH, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and BANKSTON CHEVROLET FORT WORTH, neither assumes nor waives any other person to assume for it any liability in connection with the sale of said vehicle.

TERMS: Payment terms will be strictly cash unless arrangements made. It is understood that this company assumes no responsibility for loss or damage by theft or fire to vehicles and/or personal items left in said vehicles, placed with this company for storage, sale or repair, or damage to vehicle while road testing. The below bill for labor and materials is approved, and an express mechanic's lien is granted on said vehicle to secure the payment thereof, said obligation being payable in Fort Worth, Tarrant County, Texas, and in the event of default, I agree to pay in addition thereto, reasonable attorney's fee. Permission is granted to you to drive said vehicle on any street or road for the purpose of testing and inspecting same.

CUSTOMER SIGNATURE:

| DESCRIPTION | TOTALS |
|------------------------|--------|
| LABOR AMOUNT | |
| PARTS AMOUNT | |
| GAS, OIL, LUBE | |
| SUBLET AMOUNT | |
| MISC. CHARGES | |
| TOTAL CHARGES | |
| LESS INS. DISCOUNT | |
| SALES TAX | |
| PLEASE PAY THIS AMOUNT | |

WE GUARANTEE OUR WORKMANSHIP FOR
12 MONTHS OR 12,000 MILES WHICHEVER OCCURS FIRST.

1689281

4 7 3 1 9

INVOICE

Bankston Chevrolet
Fort Worth

7769 GRAPEVINE HWY, METRO: (817) 498-2400

FORT WORTH, TX 76180 LOCAL: (817) 485-0400

SERVICE PHONE: (817) 485-0466

I DA N MITCHELL
1.10 MARLENE DR
EULESS, TX 76040
HOME:817-399-9069 BUS:817-946-6906

PAGE 2

SERVICE ADVISOR: 2129 STEVEN BUCHHOLZ

| | | | | | | | | |
|-----------------------------|------------|------------------|---------------|---------------------------------|---------|-----------------|---------|-----------|
| COLOR | YEAR | MAKE/MODEL | | VIN | LICENSE | MILEAGE IN/ OUT | | TAG |
| BLUE | 05 | CHEVROLET KODIAK | | 1GBE4E12X5F504670 | | 27351/27462 | | T670 |
| DEL DATE | PROD. DATE | WARR. EXP. | PROMISED | | PO NO. | RATE | PAYMENT | INV. DATE |
| 21DEC04 IS | | | 17:00 29SEP06 | | | 0.00 | CASH | 17OCT06 |
| R.O. OPENED | | READY | | OPTIONS: STK:5F504670 DLR:07340 | | | | |
| 13:40 29SEP06 | | 18:20 17OCT06 | | ENG:6.6_Liter_Turbo_Diesel | | | | |
| LINE OPCODE TECH TYPE HOURS | | | | | | LIST | NET | TOTAL |

FC: PART#: COUNT:

CLAIM TYPE:

AUTH CODE:

27351 SENT OFF OIL SAMPLE WILL CONTACT WHEN RESULTS COME IN

C C/S WINDSHIELD MOLDING STILL COMES LOOSE

CAUSE:

100 MISC REPAIRS PERFORMED

1434 WW

1 15120891 MLDG W/S

(N/C)

(N/C)

SUBL RICH GLASS 10448 PO1012941

WW

(N/C)

FC:

27351 WINDSHIELD MOLDING IS COMING OFF AND TORN SUBLET TO RICHARDSON
AUTO GLASS TO RESEAL WINDSHIELD AND INSTALL NEW WINDSHIELD MOLDING

D C/S PAINT IS SCRATCHED FROM DEALER IN WYOMING WHEN THEY HAD IT FOR
REPAIRS.NEED EST

100 MISC REPAIRS PERFORMED

1434 CCF

0.00

0.00

27462 GOT EST FOR PAINT REPAIR TO DAMAGE ON HOOD \$2211.84 TO REPAIR
DAMAGE

E C/S REAR WIRNG HARNESS UNDER TRUCK IS BALLED UP AND TUCKED IN FRAME
AND APPEARS TO BE CHAFFING POSS UPFITTERS PROBLEM

100 MISC REPAIRS PERFORMED

1434 CCF

0.00

0.00

27351 WIRING IS WHERE UPFITTER TIED IN FOR BED WIRING 0.3

| NOTICE PURSUANT TO §70.001, TEXAS PROPERTY CODE | | DESCRIPTION | TOTALS |
|---|--|------------------------|--------|
| <p>YOUR FINANCE CHARGE is computed by a single periodic rate of 1.5% (minimum .50) per month or fractions up to .500 which is an ANNUAL PERCENTAGE RATE of 18%, and a single periodic rate of 1% per month on balances over \$500 which is an ANNUAL PERCENTAGE RATE of 12%.</p> <p>We guarantee our workmanship for 12 months or 12,000 miles, whichever occurs first. If our repair or replacement parts fail in normal use within that period because of our workmanship, we will fix it free of charge, parts and labor.</p> <p>48 hours after work is completed and the customer is notified, storage charges will accrue at \$15.00 per day. Vehicle will be sold for charges after 30 days.</p> <p>DISCLAIMER OF WARRANTIES: Any warranties on the products sold hereby are those made by the manufacturer. The seller, BANKSTON CHEVROLET FORT WORTH, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for particular purpose, and BANKSTON CHEVROLET FORT WORTH, neither assumes nor agrees any other person to assume for it any liability in connection with the sale of said vehicle. I acknowledge receipt of the parts and labor listed above.</p> <p>TERMS: Payment terms will be strictly cash unless arrangements made. It is understood that this company assumes no responsibility for loss or damage by theft or fire to vehicles and/or personal items left in and vehicles, placed with this company for storage, sale or repair, or damage to vehicle while road testing. The below bill for labor and materials is approved, and an express mechanic's lien is granted on said vehicle to secure the payment thereof, said obligation being payable in Fort Worth, Tarrant County, Texas, and in the event of default, I agree to pay in addition thereto, reasonable attorney's fees. Permission is granted to you to drive said vehicle on any street or road for the purpose of testing and inspecting same.</p> <p>I AUTHORIZE AND UNDERSTAND THE TERMS AND CONDITIONS ABOVE:</p> | | LABOR AMOUNT | |
| | | PARTS AMOUNT | |
| | | GAS, OIL, LUBE | |
| | | SUBLET AMOUNT | |
| | | MISC. CHARGES | |
| | | TOTAL CHARGES | |
| | | LESS INS., DISCOUNT | |
| | | SALES TAX | |
| | | PLEASE PAY THIS AMOUNT | |
| Signature of the Person responsible for Agent for Person Responsible for payment | | | |

WE GUARANTEE OUR WORKMANSHIP FOR
12 MONTHS OR 12,000 MILES WHICHEVER OCCURS FIRST.

CUSTOMER SIGNATURE: _____

MORITZ

Chevrolet • Chrysler • Jeep
9101 Camp Bowie West
Fort Worth, TX 76116

11th work order
fuel

We All
spoke on

was towed on Sunday the 26th

27th
Peter Chapman

| | | | | |
|--|---|--------------------------------|---------------------------------|-------------------------------------|
| CUSTOMER NUMBER 349198 | ADVISOR PETER CHAPMAN | TAC NUMBER 4291 6471 | INVOICE DATE 11/29/06 | INVOICE NUMBER CTCS495013 |
| LINDA MITCHELL 1710 MARLENE DR EULESS, TX 76040 | LABOR RATE | LICENSE NUMBER | 27,628 | COLOR BLUE/ |
| | YEAR / MAKE / MODEL 05/CHEVROLET TRUCK/4500/D | | | |
| | VEHICLE ID NUMBER 1 G B E 4 E 1 2 X 5 F 5 0 4 6 7 0 | | | |
| | F T E NUMBER | | | |
| PHONE 817-946-6906 | BUSINESS PHONE | COMMENTS | P.D. DATE 11/28/06 | |

| | | | | |
|-----------------------------|--|-------------|----------|--|
| LABOR & PARTS J# 1 11CVZ | LIGHT LINE C/S VEHICLE WILL NOT DRIVE OVER 45MPH UNABLE TO DUPLICATE PROBLEM DENNIS WILLIAMS TEST DROVE AS SOON AS TRUCK ARRIVED BUT TRUCK DROVE NORMAL. WE CHECKED FOR CODES IN COMPUTER NONE WERE PRESENT. NO COOLANT LEAKS WERE FOUND AND COOLANT WAS AT NORMAL LEVEL. PTO SWITCH WAS OFF AT THE TIME IT WAS TEST DRIVEN. BUT IN TALKING WITH CUSTOMER THE WRECKER DRIVER THOUGHT THE SWITCH WAS ON AND THAT WAS CAUSING THE PROBLEM. THE PTO SWITCH BEING TURNED ON COULD CAUSE THE EXACT PROBLEM BEING DESCRIBED HERE AND ON LINE 3. WE ALSO CHECK FLOW THROUGH THE FUEL FILTER AND THAT WAS NORMAL. | TECH(S):604 | WARRANTY | ANY WARRANTIES ON THE PRODUCT SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURER. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WAR- RANTIES EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. AND THE SELLER NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS. |
| JOB # 1 TOTAL LABOR & PARTS | | | 0.00 | |
| J# 2 11CVZ-02 | LIGHT LINE C/S WHEN PUMPING FUEL REAR FILLER OK. FRONT FILLER WILL NOT ALLOW EASY FLOW OF FUEL. NO WORK DONE CUSTOMER CAME TO PICK UP VEHICLE. | TECH(S):604 | WARRANTY | I HEREBY AUTHORIZE REPAIRS TO BE DONE ALONG WITH THE NECESSARY PARTS AND MATERIALS. I HEREBY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE VEHICLE HEREIN DESCRIBED ON STREETS, HIGHWAYS OR ELSE- WHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. I ACKNOWLEDGE RECEIPT OF COPY HEREOF. |
| JOB # 2 TOTAL LABOR & PARTS | | | 0.00 | NOTICE PURSUANT TO PROPERTY CODE, §70.001 I AM THE PERSON OR AGENT ACTING ON BEHALF OF THE PERSON WHO IS OBLI- GATED TO PAY FOR THE REPAIR OF THE MOTOR VEHICLE SUBJECT TO THE REPAIR AGREEMENT. I UNDERSTAND THAT THE VEHICLE IS SUBJECT TO REPOSSESSION IN ACCORDANCE WITH BUSINESS & COM- MERCE CODE, §9.609, IF PAYMENT FOR THE REPAIR OF THE MOTOR VEHICLE BY A CHECK, MONEY ORDER, OR A CREDIT CARD TRANSACTION IS STOPPED, DISHONORED BECAUSE OF INSUFFICIENT FUNDS, NO FUNDS, OR BECAUSE THE MAKER OR DRAWER OF THE ORDER OR THE CREDIT CARD HOLDER HAS NO ACCOUNT OR THE ACCOUNT UPON WHICH IT IS DRAWN OR THE CREDIT CARD ACCOUNT HAS BEEN CLOSED. |
| J# 3 08CVZ | STEER/SUSPEN C/S VEHICLE HAS VIBRATION WHEN DRIVING AT HW SPEEDS CHECKED FRONT END THERE WAS NO PLAY. ALL WAS NORMAL. AFTER TALKING WITH CUSTOMER THE SHAKE WAS PART THE PROBLEM ON LINE 1. | TECH(S):604 | WARRANTY | |
| JOB # 3 TOTAL LABOR & PARTS | | | 0.00 | |
| J# 4 06CVZ | VEHICLE INSPECTION PERFORM FREE MULTI-POINT INSPECTION NO WORK DONE | TECH(S):604 | 0.00 | |
| JOB # 4 TOTAL LABOR & PARTS | | | 0.00 | |

X
Signature of the Person Responsible or Agent for
Person Responsible for Payment

☐ CASH ☐ CHK ☐ CHG.

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS
OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT
OR ANY OTHER CAUSE BEYOND OUR CONTROL.
CLIENTS OR OWNER'S SIGNATURE

MORITZ
of Fort Worth
Chevrolet • Chrysler • Jeep

9101 Hwy. 80 W.
Fort Worth, TX 76116
(817) 696-2050

MORITZ

Chevrolet • Chrysler • Jeep
9101 Camp Bowie West
Fort Worth, TX 76116

| | | | | | |
|---|---|----------------|---------------------------|---------------------------------|-------------------------------------|
| CUSTOMER NUMBER 349198 | ADVISOR PETER CHAPMAN | 4291 | TAG NUMBER 6471 | INVOICE DATE 11/29/06 | INVOICE NUMBER CTCS495013 |
| LINDA MITCHELL 1710 MARLENE DR EULESS, TX 76040 | LABOR RATE | LICENSE NUMBER | MILEAGE 27,628 | COLOR BLUE/ | STOCK NUMBER |
| | YEAR, MAKE / MODEL 05/CHEVROLET TRUCK/4500/D | | | DELIVERY DATE | DELIVERY MILES |
| | VEHICLE ID NUMBER 1 G B E 4 E 1 2 X 5 F 5 0 4 6 7 0 | | | SELLING DEALER NUMBER | PRODUCTION DATE |
| | F.T.E. NUMBER | | | PO NUMBER | R.D. DATE 11/28/06 |
| REFERENCE PHONE 817-946-6906 | BUSINESS PHONE | COMMENTS | | | |

TOTALS

☐ CHARGE ☐ CASH ☐ CHECK # ☐ VISA ☐ MASTERCARD
☐ DISCOVERY

HOURS OF OPERATION 7:00-7:00 MON-FRI CLOSED SATURDAY

THIS VEHICLE RELEASED TO

TOTAL LABOR.... 0.00
TOTAL PARTS.... 0.00
TOTAL SUBLET.... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 0.00

TOTAL INVOICE \$ 0.00

PLEASE MAIL IN MANUFACTURER'S CUSTOMER SATISFACTION SURVEY
S DESIGNATED WITH AN ASTERISK () INDICATES LIMITED
TIME SERVICE GUARANTEE APPLIES FOR CUSTOMER PAY REPAIRS

CUSTOMER SIGNATURE

ANY WARRANTIES ON THE PRODUCT SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURER. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. AND THE SELLER NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS.

I HEREBY AUTHORIZE REPAIRS TO BE DONE ALONG WITH THE NECESSARY PARTS AND MATERIALS. I HEREBY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE VEHICLE HEREIN DESCRIBED ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. I ACKNOWLEDGE RECEIPT OF COPY HEREOF.

NOTICE PURSUANT TO PROPERTY CODE §70.001

I AM THE PERSON OR AGENT ACTING ON BEHALF OF THE PERSON WHO IS OBLIGATED TO PAY FOR THE REPAIR OF THE MOTOR VEHICLE SUBJECT TO THE REPAIR AGREEMENT. I UNDERSTAND THAT THE VEHICLE IS SUBJECT TO REPOSSESSION IN ACCORDANCE WITH BUSINESS & COMMERCE CODE, §9.609 IF PAYMENT FOR THE REPAIR OF THE MOTOR VEHICLE BY A CHECK, MONEY ORDER, OR A CREDIT CARD TRANSACTION IS STOPPED, DISHONORED BECAUSE OF INSUFFICIENT FUNDS, NO FUNDS, OR BECAUSE THE MAKER OR DRAWER OF THE ORDER OR THE CREDIT CARD HOLDER HAS NO ACCOUNT OR THE ACCOUNT UPON WHICH IT IS DRAWN OR THE CREDIT CARD ACCOUNT HAS BEEN CLOSED.

X
Signature of the Person Responsible or Agent for Person Responsible for Payment.

☐ CASH ☐ CHK. ☐ CHG.

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL. CLIENTS OR OWNER'S SIGNATURE

MORITZ
of Fort Worth
Chevrolet • Chrysler • Jeep

9101 Hwy. 80 W.
Fort Worth, TX 76116
(817) 696-2050